

1. Record Nr.	UNISOBSON0006340
Autore	Catello, Elio
Titolo	L'oreficeria a Napoli nel XV secolo / Elio Catello ; e Corrado Catello
Pubbl/distr/stampa	Cava dei Tirreni : Di Mauro, 1975
Descrizione fisica	XII, 268 p. : ill. ; 30 cm.
Lingua di pubblicazione	Italiano
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	(n.i. 091212)
2. Record Nr.	UNINA9910782479803321
Autore	Brafield Helen <1966->
Titolo	Service user involvement [[electronic resource]] : reaching the hard to reach in supported housing / / Helen Brafield and Terry Eckersley
Pubbl/distr/stampa	London ; ; Philadelphia, : Jessica Kingsley Publishers, 2008
ISBN	1-281-78174-6 9786611781743 1-84642-745-2
Descrizione fisica	1 online resource (225 p.)
Altri autori (Persone)	EckersleyTerry <1961->
Disciplina	362.4/0480941 363.50941
Soggetti	People with social disabilities - Services for - Great Britain People with social disabilities - Housing - Great Britain Social service - Great Britain - Citizen participation Housing policy - Great Britain - Citizen participation Counselor and client - Great Britain
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Nota di contenuto

front cover; Service User Involvement: Reaching the Hard to Reach in Supported Housing; Contents; PREFACE; ACKNOWLEDGEMENTS; INTRODUCTION; 1 Models of Service User Participation; 2 The ROCC Research Project; 3 Barriers and Enablers to Effective Service User Consultation; 4 Methods that Enable Client Consultation; 5 A Two-tier Model for Consultation for Strategic Planning; 6 The Young Men's Christian Association (YMCA); 7 The Way Ahead; 8 Devising Your Own Consultation Strategy; APPENDIX A – QUESTIONNAIRE FOR PROVIDERS; APPENDIX B – VALUES STATEMENT
APPENDIX C – CALCULATING THE COST OF CLIENT CONSULTATION
REFERENCES; USEFUL WEBSITES; SUBJECT INDEX; AUTHOR INDEX; back cover;

Sommario/riassunto

Involving service users in both day-to-day and long-term strategic planning is known to empower clients and result in improved services, yet there is a lack of practical guidance on how this can be achieved. Drawing on original research, this book offers imaginative and effective strategies for consulting with service users who have been historically difficult to engage with, including homeless people, care leavers, ex-offenders, travelers, women escaping domestic violence and black and minority ethnic groups. The authors explore traditional consultation methods such as meetings and questionn
