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| 1. Record Nr.           | UNISALENTO991001660489707536  |
| Autore                  | Nangeroni, Giuseppe   |
| Titolo                  | Il clima / Giuseppe Nangeroni   |
| Pubbl/distr/stampa      | Torino : Loescher, 1979   |
| Edizione                | [5. rist.]  |
| Descrizione fisica      | 65 p. : ill. ; 24 cm  |
| Collana                 | La ricerca ; 24   |
| Disciplina              | 551.5   |
| Soggetti                | Clima   |
| Lingua di pubblicazione | Italiano  |
| Formato                 | Materiale a stampa  |
| Livello bibliografico   | Monografia  |
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| 2. Record Nr.           | UNINA9910784795103321   |
| Autore                  | Bateman Neil <1955->  |
| Titolo                  | Advocacy skills for health and social care professionals [[electronic resource] /] / Neil Bateman |
| Pubbl/distr/stampa      | London, : J. Kingsley, 2000   |
| ISBN                    | 1-280-40785-9<br>9786610407859<br>1-84642-157-8<br>1-4175-6349-4                                  |
| Descrizione fisica      | 1 online resource (187 p.)  |
| Altri autori (Persone)  | BatemanNeil <1955->   |
| Disciplina              | 361.3   |
| Soggetti                | Social advocacy<br>Patient advocacy   |
| Lingua di pubblicazione | Inglese   |
| Formato                 | Materiale a stampa  |
| Livello bibliografico   | Monografia  |
| Note generali           | Previous ed.: Advocacy Skills: A handbook for human service professionals, 1995.                  |

Nota di bibliografia

Includes bibliographical references and indexes.

Nota di contenuto

COVER; Advocacy Skills for Health and Social Care Professionals; Contents; PREFACE; ACKNOWLEDGEMENTS; Part 1 Contexts; 1 What Advocacy is, Why it Matters and Why It Happens; 2 Ethical Principles for Effective Advocacy; 3 Advocacy in Action; Part 2 The Advocate's Skills; 4 Introduction to Part 2; 5 Interviewing; 6 Assertiveness and Force; 7 Negotiation; 8 Self-management; 9 Legal Knowledge and Research; 10 Litigation; 11 A Structure for Advocacy; 12 What Next?; SUBJECT INDEX; AUTHOR INDEX;

Sommario/riassunto

Most professionals working in health or social care will be required to act as advocates as part of their work. A social worker or community nurse may need to obtain extra benefits or a particular service for a client; a housing official may need to help a tenant whose benefit has been delayed thus placing them at risk of homelessness; a voluntary body may decide to challenge a statement of special educational needs for a child. This is a practical guide to advocacy skills specifically written for those in the health and social care professions. Neil Bateman examines the function of advocacy w