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Autore	Sparkes, Brian
Titolo	Greek art / by Brian Sparkes
Pubbl/distr/stampa	Cambridge : Published for the Classical Association [by] Cambridge University Press, 2011
ISBN	9781107601505
Edizione	[2. ed]
Descrizione fisica	178 p. : ill. ; 23 cm
Collana	Greece & Rome. New surveys in the classics ; 40
Disciplina	709.38
Soggetti	Arte greca
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di bibliografia	Bibliografia: p. [150]-175. Indice

2. Record Nr.	UNINA9910299829003321
Autore	Rahman Anisur
Titolo	Long Term Warranty and After Sales Service : Concept, Policies and Cost Models // by Anisur Rahman, Gopinath Chattopadhyay
Pubbl/distr/stampa	Cham : , : Springer International Publishing : , : Imprint : Springer, , 2015
ISBN	3-319-16271-3
Edizione	[1st ed. 2015.]
Descrizione fisica	1 online resource (124 p.)
Collana	SpringerBriefs in Applied Sciences and Technology, , 2191-5318
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Soggetti	Industrial management Industrial organization Security systems Industrial Management Organization Security Science and Technology
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Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references at the end of each chapters.
Nota di contenuto	Introduction to Long-Term Warranty and After-Sales Service -- Lifetime Warranties : Policies and Cost Models -- Used Second-hand Product Warranty -- Extended Warranty -- Maintenance Contract -- Outsourcing Rail Maintenance through Maintenance Contracts - A Case Study.
Sommario/riassunto	This volume presents concepts, policies and cost models for various long-term warranty and maintenance contracts. It offers several numerical examples for estimating costs to both the manufacturer and consumer. Long-term warranties and maintenance contracts are becoming increasingly popular, as these types of aftersales services provide assurance to consumers that they can enjoy long, reliable service, and protect them from defects and the potentially high costs of repairs. Studying long-term warranty and service contracts is important to manufacturers and consumers alike, as offering long-term warranty

and maintenance contracts produce additional costs for manufacturers / service providers over the product's service life. These costs must be factored into the price, or the manufacturer / dealer will incur losses instead of making a profit. On the other hand, the buyer / consumer needs to weigh the cost of maintaining it over its service life and to decide whether or not these policies are worth purchasing. There are a number of complexities involved in developing failure and cost models for these policies due to uncertainties concerning the service life, usage pattern, maintenance work and long-term costs of rectifications. Mathematical models for predicting failures and expected costs for various one-dimensional long-term warranty policies are developed at the system level and analyzed by taking into account the uncertainties in connection with longer coverage periods and the rectification costs over the warranty period. Failures and costs are modeled using stochastic techniques and illustrated by means of numerical examples for estimating costs to the manufacturer and consumer. Various rectification policies are proposed and analyzed. The models developed here can be used to aid in managerial decisions on purchasing products with long-term warranty policies and maintenance contracts or outsourcing maintenance.
