1. Record Nr. UNISALENTO991001436239707536 **Autore** Toffanin, Giuseppe <1891-1980> Titolo Che cosa fu l'Umanesimo : il Risorgimento dell'Antichità classica nella coscienza degli italiani fra i tempi di Dante e la Riforma / Giuseppe **Toffanin** Pubbl/distr/stampa Firenze: G.C. Sansoni, stampa 1929 Descrizione fisica IV, 139 p.; 24 cm Collana Biblioteca storica del Rinascimento Disciplina 195 Soggetti Filosofia - Italia Umanesimo (filosofia) Lingua di pubblicazione Italiano **Formato** Materiale a stampa Livello bibliografico Monografia

Record Nr. UNINA9910828412903321 Managing mobile services: technologies and business practices // **Titolo** [edited by] Ulla Koivukoski and Vilho Raisanen Pubbl/distr/stampa Chichester, West Sussex;; Hoboken, NJ,: Wiley, c2005 **ISBN** 9786610268702 9781280268700 1280268700 9780470021460 0470021462 9780470021453 0470021454 Edizione [1st ed.] Descrizione fisica 1 online resource (273 p.) Altri autori (Persone) KoivukoskiUlla RaisanenVilho Disciplina 384.5/3/068 Soggetti Mobile communication systems - Management Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Note generali Description based upon print version of record. Nota di bibliografia Includes bibliographical references and index. Nota di contenuto Managing Mobile Services; Contents; About the editors; Contributors; Foreword; About the book; Organization; Interdependencies between chapters; Acknowledgements; Abbreviations; 1 Introduction; 1.1 Introduction to managing mobile services; 1.2 The business environment; 1.3 Business requirements; 1.3.1 The end-user perspective; 1.3.2 The network operator and service provider perspective; 1.4 The shifting focus of service management; 1.5 Enduser driven service development and optimization; 1.5.1 From customer requirements to service development 1.5.2 From customer experience to service optimization 1.6 Reshaping the positioning of BSS and OSS; 1.7 Ways to capture market opportunity: 1.8 References: 2 Business Evolution of Mobile Services: 2.1 Introduction; 2.2 Mobile services evolution; 2.2.1 Voice and other calls; 2.2.2 Person-to-person messaging; 2.2.3 Content services; 2.2.4 Transaction services: 2.2.5 Business data services: 2.2.6 Advertising: 2.3 Value chain evolution; 2.3.1 Customers; 2.3.2 Mobile operators;

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Sommario/riassunto

New, attractive services for communications systems are versatile and promise to make the next generation of communications a success. Yet, as the systems grow more complex and diverse, so do the challenges of managing them. Service management derives from technologies used in fixed telephony systems and has evolved towards supporting packet-based services in an increasingly open environment. It is common belief that 3G (and later 4G) services will change the way we communicate and interrelate. The user will be put at centre stage and systems will be able to handle intelligent user