1. Record Nr. UNISALENTO991000208789707536

Autore	Partito comunista italiano
Titolo	Battaglia delle idee e rinnovamento culturale : atti della sessione del Comitato centrale e della Commissione centrale di controllo del PCI : Roma, 13-15 gennaio 1975
Pubbl/distr/stampa	Roma : Editori riuniti, 1975
Descrizione fisica	VII, 308 p. ; 21 cm
Disciplina	324.245075
Soggetti	Partito comunista italiano - Congressi Partito comunista italiano - Politica culturale - Congressi
Lingua di pubblicazione	Italiano
Formato	Materiale a stampa
Livello bibliografico	Monografia

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Autore	González-Prida Díaz Vicente
Titolo	After-sales service of engineering industrial assets : a reference framework for warranty management / / Vicente Gonzalez-Prida Diaz, Adolfo Crespo Marquez
Pubbl/distr/stampa	Cham [Switzerland] : , : Springer, , 2014
ISBN	3-319-03710-2
Edizione	[1st ed. 2014.]
Descrizione fisica	1 online resource (xxii, 318 pages) : illustrations (some color)
Collana	Gale eBooks
Disciplina	620 658.5 658.56 658514
Soggetti	Warranty Maintainability (Engineering) Industrial management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia

Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	1. Introduction -- 2. Current Issues in Warranty Management -- 3. A Reference Framework for Warranty Management -- 4. Development of the Framework Stages -- 5. Extensions to the Framework -- 6. Results and Conclusions.
Sommario/riassunto	This book explores the practical implementation of an advanced after-sales management framework devoted to warranty management. The framework is intended for companies producing either standardized or customized products, and such a management tool will facilitate organizational improvement and support innovative decision making processes for technical assistance in after-sales services. “After–sales Service of Engineering Industrial Assets” comprises a proposal for a warranty management framework, with an account of the different methods that can be used to improve decision making in the different stages of the after-sales service management process, and strategies for strengthening the structure and foundations of the framework. A review of the fundamental issues and current research topics in warranty management and after sales services is also provided, which is exemplified by a case study. This book is intended for postgraduates, researchers and engineers who are interested in aftersales management, assets engineering and warranty management.