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Autore	Zhan Zehui <1983->
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Sommario/riassunto	This is an open access book. 2022 2nd International Conference on Education, Information Management and Service Science (EIMSS 2022) was held on July 22-24, 2022 in Changsha, China. EIMSS 2022 is to bring together innovative academics and industrial experts in the field of Education, Information Management and Service Science to a common forum. The primary goal of the conference is to promote research and developmental activities in Education, Information Management and Service Science and another goal is to promote scientific information interchange between researchers, developers, engineers, students, and practitioners working all around the world. The conference will be held every year to make it an ideal platform for people to share views and experiences in Education, Information Management and Service Science and related areas.