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	Nota di contenuto	Knowledge Transfer & Sharing -- Startups Knowledge Sharing Through Entrepreneurial Networks and The Catalytic Role of Incubators -- Exploring the startups' paths for knowledge sharing in an emerging economy: a multilevel analysis -- Knowledge Gaps Implementing Electronic Content Management in the Third Sector -- Knowledge sharing during natural disasters: key characteristics of social media enablement -- Knowledge in Business & Organisation -- Telework Experience and Frequency, and Knowledge Management during COVID-19 in Japan -- What is the Impact of Employees' Knowledge and Competencies on Building Sustainable Businesses? A Responsible Knowledge Management Perspective -- The Role of Tacit Knowledge for Enhanced Quality Service Delivery in Organizations -- Cybersecurity Management in micro, small, and medium enterprises in Colombia -- Study on the impact of the telework on the employee's productivity improvement and its business performance -- Digital Transformation and Innovation -- National innovation systems, knowledge resources and international competitiveness -- Exploring the Context with Factors of Cloud Computing to Digital Transformation and Innovation -- The Success of Business Transformation and Knowledge Management -- Data Analysis and Science -- Dealing with Dark Data – Shining a Light -- Social Network Analysis to Accelerate for R&D of New

Material Development -- Global Megatrends and Global GDP in 2004-2021: An Empirical Big Data Look at John Naisbitt's 12 Key Global Megatrend Variables and Global GDP PPP -- Corruption Control in the BRICS and in the G7 Countries: A Benchmarking Study with World Bank Data Files from Years 1996-2021 -- KM and Education -- Doctoral Program in Computer Science: a study of demand and employability in Ecuador -- Developing an Effective ICT Strategic Framework for Higher Education Institutions: A Case of Mataram University -- Peer Online Training (POT) as Learning Activity in Computer Security Audit and Risks Management Teaching Module -- Knowledge Management Process and Model -- Development and Validation of a Knowledge Audit Framework for SMEs -- Development of a Knowledge Transfer Model for family-owned SMEs -- Theoretical Model of New Ways of Knowledge Creation and their Impact on Exploratory and Exploitative Innovation -- Applying A Combination Model of Knowledge Management and Visitor Relationship Management in The Study of The Visitors of Historical Museum -- Information & Knowledge Systems -- The Use of No-code Platforms in Startups -- Software Sustainability Requirements for Knowledge Management Systems in the Cultural Heritage Domain -- The Assessment of Online Games' Cyber Security Awareness Level Based on Knowledge, Attitudes, and Behaviour Model -- Innovations in future crime decision making through the codification of temporal expert knowledge -- IT &New Trends in KM -- Optimal Controller Selection Scheme using Artificial Bee Colony and Apriori algorithms in SDN -- Add-BiGAN: An Add-based Bidirectional Generative Adversarial Networks for Intrusion Detection -- Washroom Occupancy Tracking and Hygiene Monitoring System Using IoT in Universities -- Experience-based Knowledge Management with a Conversational AI Chatbot: Taking Hand-Shaken Tea Service in Taiwan as an Example -- Healthcare -- Implementation of Quality Management Tools and Process-Based Management in Commercializing Organizations of Orthopaedic Devices in Colombia -- Can Ethnic Differences in Television Watching and Physical Activity in UK Adults Affect Diabetics? -- Potential Role of ChatGPT in Healthcare in the Prevention and Management of Non-Communicable Diseases. .

Sommario/riassunto	This book constitutes the refereed proceedings of the 17th International Conference on Knowledge Management in Organisations, KMO 2023, held in Bangkok, Thailand, during July 24–27, 2023. The 32 full papers included in this book were carefully reviewed and selected from 73 submissions. They were organized in topical sections as follows: Knowledge Transfer & Sharing, Knowledge in Business & Organisation, Digital Transformation and Innovation, Data Analysis and Science, KM and Education, Knowledge Management Process and Model, Information & Knowledge Systems, IT &New Trends in KM, Healthcare.