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Nota di contenuto	Preface / Tina Baich Introduction / François Renaville and Fabienne Prosmans Collection management collaborations in Sweden / Karin Byström Access to academic heritage: ENC theses available online / Camille Carette When David and Goliath work together: The impact of a cooperation agreement on library strategy / Susanne Kirchmair How the interlibrary loan service can collaborate with other libraries and university services / Isàvena Opisso Purchase on demand via interlibrary loan: Analysis of the first four years at University of Antwerp Library / Jennifer Van den Avijle and Luca Maggiore Patron-Driven Acquisition et Evidence-Based Acquisition : Comment implémenter ces modèles afin d'étendre l'offre documentaire dans une bibliothèque ? / Marion Favre and Manon Velasco How library systems influence the interlibrary loan workflow: A comparison between Alma and Koha / Martina Kassler and Veronica Fors International loans in the Main Library of AGH UST: The technical library as a witness of change /

	Karolina Forma The gentle art of giving and receiving: Resource sharing services in a museum library / Florian Preiß Four years of ILL service at the Faculty Library of Arts and Philosophy (Ghent University): Findings and challenges / Joris Baeyens Changing tools, changing habits, changing workflows: Recent evolutions of the interlibrary loan service at ULiège Library / Fabienne Prosmans and François Renaville From fee to free: How to reduce expenses by eliminating revenue / Léa Bouillet HERMES, an international project on free digital resource sharing / Carmen Lomba, Stefania Marzocchi and Debora Mazza The NILDE network and document delivery in Verona University Libraries / Elisabetta Guerra COVID-19. New challenges and new solutions at the University of Warsaw Library / Franciszek Skalski How COVID has changed our world. New opportunities for the future? A case study for UPM Libraries / Reyes Albo Book Contributors Acknowledgements
Sommario/riassunto	No library can buy or hold everything its patrons need. At a certain point, librarians need to pool their resources and collaborate to provide access to what they don't have: Collaboration and partnership, centralized and shared collection storage, digitization projects, interlibrary loan and resource sharing, purchase on demand, PDA and EBA are notably key to success. The 2022 edition of the Erasmus Mobility Staff Training week organized at the University of Liège Library focused on services, projects and policies that libraries can deploy and promote to increase and ease access to materials that do not belong to their print or electronic holdings. More than 20 librarians, managers, and researchers in library science share their experiences and visions in this book.