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Nota di contenuto	Intro -- Preface -- Organization -- Contents -- Keynote -- Adaptive Governance for a Resilient Digital Society -- 1 The Need for Adaptive Governance -- 2 Is Adaptive Governance an Oxymoron? -- 3 Combining Values -- 4 Creating Adaptive Governance -- 5 Conclusions -- References -- Digital Technology and Design -- The Role of Service Design in Increasing Regional Innovation in the Silver Economy -- 1 Introduction -- 2 Estonian Background -- 3 Service Design -- 4 Discussion, Conclusions and Future Work -- References -- Unraveling the Social-Technical Complexity of Dashboards for Transformation -- 1 Introduction -- 2 Conceptualizing Dashboards: From Data Generation to Implementation -- 3 Challenges -- 4 Conclusion -- References -- Segregation of Duties in Business Architecture Models -- 1 Introduction -- 2 Segregation of Duties in Literature Review -- 3 Combining Business Architecture Modelling Methods -- 4 Law Firm Business Model - Illustrative Case Study -- 5 Conclusions -- References -- Standard Cloud Solution for Control and Supervision in Russia -- 1 Introduction -- 2 Literature Review -- 3 Current Cloud Computing Models -- 4 Current International Practice of the Use of Cloud

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