

1. Record Nr.	UNINA9910464412803321
Titolo	Helping the difficult library patron : new approaches to examining and resolving a long-standing and ongoing problem / / Kwasi Sarkodie-Mensah, editor
Pubbl/distr/stampa	New York : , : Routledge, , 2013
ISBN	1-317-95180-8 1-317-95181-6 1-315-86347-2
Descrizione fisica	1 online resource (522 p.)
Altri autori (Persone)	Sarkodie-MensahKwasi
Disciplina	025.5
Soggetti	Public services (Libraries) Libraries and community Libraries - Public relations Libraries - Security measures Customer relations Conflict management Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	". has been co-published simultaneously as The reference librarian, Numbers 75-76 2002." First published by the Haworth Information Press, 2002.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Cover; Half Title; Title Page; Copyright Page; Table of Contents; Introduction; The Nature of the Problem: Definitions, Scope and Extent, Historical Perspectives, and Diverse Clientele; Problem Patrons: All Shapes and Sizes; Problem Patrons; Anger; Harassment of Staff; Crime; Destruction of Property; Unattended Children; Homelessness; Past vs. Current Problems; Conclusion; References; The Problem Patron: Is There One in Your Library?; Introduction; History of "Problem Patron"; Who is a Problem Patron?; Types of Problem Patrons; Problem Patrons of the 90s; Noisy Seniors Technology-Created Problem Patrons Patrons' Problem Behavior; Eccentric Behavior; Non-Compliance with Library Rules; Harassment; Intentional Behavior; Problems Caused by Mental Illness; Conclusion;

References; The "Problem Patron" Public Libraries Created; Introduction and Background; How the Young Adult Problem Patron has been Created; Developmental Misunderstandings and the "Ideal Patron" Syndrome; Dichotomized Service; Resistance to Library Use and Learning as a Social Process; Inadequate Assumptions About Adolescent Information-Seeking; Conclusion; References

Historical Perspectives on Problem Patrons from the British Public Library Sector, 1850-1919

Problems of Enforcement; Theft, Damage and "Proper" Use; Female and Juvenile Patrons; Loafers and Gamblers; Conclusion; References

Difficult Library Patrons in Academe: It's All in the Eye of the Beholder; Introduction; How Well Do We Know Our Patrons?; Do We Unwittingly Create "Difficult" Patrons Through Our Failure to Appreciate Their Needs?; Do We Label Patrons as Difficult Because They do not Conform to Our View of How Information Research should be Conducted?

Responding to the Difficult Patron Requires an Attempt to Re-Conceptualize Our Service

Implications for Staff; Conclusion: Responding to the Difficult Patron; References

The Difficult Patron in the Academic Library: Problem Issues or Problem Patrons?; Introduction; Literature Review; Labeling the Academic Library User; Eliminating Sources of Conflict and Tension Between Faculty and Library Staff; Collection Development and Weeding; Circulation Matters; Reserves; Interlibrary Loan Issues; Reference Desk Issues; Purchasing of Electronic Resources; Course-Related Instruction

Faculty-Librarian Relationship

Student-Librarian Working Relationship; Student Needs and Procrastination; Recommendations and Conclusion; References

Personal Safety in Library Buildings: Levels, Problems, and Solutions; The Problem: The Public Building as a (Potentially) Dangerous Place; Why Libraries?; Levels of Security; Level 1: Perfect Security; Level 2: Extremely Good Security; Level 3: Very Good Security; Level 4: Commendable (Pretty Good) Security; Level 5: So-So Security; Level 6: Token Security (Better than Nothing); Level 7: No Protection (Rotten Security); Security Measures

Solutions: A Workable Plan for Preventing Violence in Public Buildings

Sommario/riassunto

This insightful book shows you how to deal with an issue as old as the library profession: interacting with problem patrons. It looks at this fact of life that affects almost every facet of library work and provides practical solutions--some developed within the field and some borrowed from other professions--that will improve reference services for those you serve and make the work of your library staff less stressful, more productive, and increasingly meaningful.

Helping the Difficult Library Patron: New Approaches to Examining and Resolving a Long-Standing and Ongoing Problem

2. Record Nr.	UNISA996466400103316
Titolo	Relative trace formulas / / Werner Muller, Sug Woo Shin, Nicolas Templier, editors
Pubbl/distr/stampa	Cham, Switzerland : , : Springer, , [2021] ©2021
ISBN	3-030-68506-3
Edizione	[1st ed. 2021.]
Descrizione fisica	1 online resource (XVI, 427 p. 15 illus.)
Collana	Simons Symposia, , 2365-9564
Disciplina	512.482
Soggetti	Trace formulas Fórmules de traça Llibres electrònics
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	Archimedean theory and -factors for the Asai Rankin-Selberg integrals -- The relative trace formula in analytic number theory -- Dimensions of automorphic representations, L-functions and liftings -- Relative character identities and theta correspondence -- Incoherent definite spaces and Shimura varieties -- Shimura varieties for unitary groups and the doubling method -- Bessel decents and branching problems -- Distinguished representations of $SO(n + 1, 1) \times SO(n, 1)$, periods and branching laws -- Explicit decomposition of certain induced representations of the general linear group -- Mixed arithmetic theta lifting for unitary groups -- Twists of $GL(3)$ L-functions -- Modular forms on G_2 and their standard L-functions.
Sommario/riassunto	A series of three symposia took place on the topic of trace formulas, each with an accompanying proceedings volume. The present volume is the third and final in this series and focuses on relative trace formulas in relation to special values of L-functions, integral representations, arithmetic cycles, theta correspondence and branching laws. The first volume focused on Arthur's trace formula, and the second volume focused on methods from algebraic geometry and representation theory. The three proceedings volumes have provided a snapshot of some of the current research, in the hope of stimulating further

research on these topics. The collegial format of the symposia allowed a homogeneous set of experts to isolate key difficulties going forward and to collectively assess the feasibility of diverse approaches.

3. Record Nr.

Autore

Titolo

Pubbl/distr/stampa

ISBN

Descrizione fisica

Collana

Disciplina

Soggetti

Lingua di pubblicazione

Formato

Livello bibliografico

Note generali

Nota di bibliografia

Nota di contenuto

Sommario/riassunto

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Collins Siobhan

Bodies, politics, and transformations : John Donne's Metempsychosis / / Siobhan Collins

London ; ; New York : , : Routledge, , 2016

1-317-17350-3

1-315-56961-2

1-317-17349-X

1-299-39837-5

1-4094-0636-9

1 online resource (213 p.)

Literary and Scientific Cultures of Early Modernity

821/3

Transmigration in literature

Inglese

Materiale a stampa

Monografia

"First published 2013 by Ashgate Publishing"--t.p. verso.

Includes bibliographical references and index.

Body / Word: Textual Materiality -- Thresholds: "porches and entries" -- Separation: Genesis and the Fall -- Memory: reading the self -- Liminality: Plant / Human -- Devoured bodies: birds and fishes -- Courting politics: vivarium of beasts.

Siobhan Collins re-evaluates Metempsychosis as a high point of Donne's poetic canon, situating the poem's somatic representations of various species within the context of early modern intellectual discourses and notions of human identity. Contesting Metempsychosis' previous status as an anomaly within Donne's oeuvre, Collins details its thematic links with Donne's other work through its concern with the relationship between body and soul, and with processes of transformation: material and spiritual.