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Government Research? -- 'Mind the Gap II': E-Government and E-Governance -- Action in Action Research – Illustrations of What, Who, Why, Where, and When from an E-Government Project -- Process Design and Interoperability -- Towards a Methodology for Designing E-Government Control Procedures -- Domain Specific Process Modelling in Public Administrations – The PICTURE-Approach -- Building a Local Administration Services Portal for Citizens and Businesses: Service Composition, Architecture and Back-Office Interoperability Issues -- Reference Models for E-Services Integration Based on Life-Events -- An Architecture of Active Life Event Portals: Generic Workflow Approach -- E-Government Services Composition Using Multi-faceted Metadata Classification Structures -- E-Government Field Force Automation: Promises, Challenges, and Stakeholders -- Electronic Services -- Where to Go in the Near Future: Diverging Perspectives on Online Public Service Delivery -- E-Services for Citizens: The Dutch Usage Case -- Agriculture Market Information E-Service in Bangladesh: A Stakeholder-Oriented Case Analysis -- Talking to, Not About, Citizens – Experiences of Focus Groups in Public E-Service Development -- Selection of Appropriate Payment Methods for E-Government – Model and Application -- A Case Study of Semantic Solutions for Citizen-Centered Web Portals in eGovernment: The Tecut Portal -- Inclusion in the E-Service Society – Investigating Administrative Literacy Requirements for Using E-Services -- Policies and Strategies -- Access Control in Federated Databases: How Legal Issues Shape Security -- Public Sector Partnerships to Deliver Local E-Government: A Social Network Study -- Diffusion of E-Government Innovations in the Dutch Public Sector: The Case of Digital Community Policing -- The Digital Divide Metaphor: Understanding Paths to IT Literacy -- Interpreting E-Government: Implementation as the Moment of Truth -- Assessment and Evaluation -- Website Evaluation Questionnaire: Development of a Research-Based Tool for Evaluating Informational Websites -- Analysing the Demand Side of E-Government: What Can We Learn From Slovenian Users? -- An Ontology for the Multi-perspective Evaluation of Quality in E-Government Services -- Towards a Network Government? A Critical Analysis of Current Assessment Methods for E-Government -- Reaching Communication Quality in Public E-Forms – A Communicative Perspective on E-Form Design -- Participation and Democracy -- Assessing the Role of GIS in E-Government: A Tale of E-Participation in Two Cities -- A Trust-Centered Approach for Building E-Voting Systems -- E-Voting: Usability and Acceptance of Two-Stage Voting Procedures -- Design and Metrics of a 'Democratic Citizenship Community' in Support of Deliberative Decision-Making -- What Are the Future Possibilities of eDemocracy? A Discussion Paper -- Perspectives on E-Government -- The Development of the Local E-Administration: Empirical Evidences from the French Case -- What Matters in the Development of the E-Government in the EU? -- A European Perspective of E-Government Presence – Where Do We Stand? The EU-10 Case.

Sommario/riassunto

EGOV 2007 was the sixth edition of this highly successful series of annual international conferences dedicated to electronic government research and practice. Like all its predecessors, EGOV 2007 achieved a remarkable number of paper submissions. Moreover, the quality of this year's submissions again superseded previous years' submissions. For the third year in a row, the conference was anteceded by a doctoral colloquium, with approximately 20 PhD projects discussed. The conference also provided a forum for academic work in progress, for practitioner reports, and for workshops on specialty topics. Along with the International Conference on Digital Government Research (dg.o)in

the USA and the e-Government Track at the Hawaii International Conference on System Sciences (HICSS), the EGOV series of conferences has established itself as the leading annual conference on e-Government, e-Participation and e-Governance in Europe, with a global reach. Last year, the first two professional societies were formed in North America 1 and Europe, the Digital Government Society of North America (DGSNA) and 2 the European EGOV Society (EGOV-S) . Both sister societies work closely - gether.

It is noteworthy that both societies have adopted almost identical mission statements. They both define themselves as multi-disciplinary organizations “of scholars and practitioners engaged in and committed to democratic digital government. Digital (or electronic) government fosters the use of information and technology to support and improve public policies and government operations, engage citizens, and provide comprehensive and timely government services”.
