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Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Track 1: Business Models and Architecture -- Future Research Topics in Enterprise Architecture Management – A Knowledge Management Perspective -- Enterprise Architecture Principles: Literature Review and Research Directions -- Something Is Missing: Enterprise Architecture from a Systems Theory Perspective -- A Reassessment of Enterprise

Architecture Implementation -- The Dynamic Architecture Maturity Matrix: Instrument Analysis and Refinement -- Decoupling Models and Visualisations for Practical EA Tooling -- Cross-Organizational Security – The Service-Oriented Difference -- Enterprise Oriented Services -- Automated Realization of Business Workflow Specification -- PeopleCloud for the Globally Integrated Enterprise -- Public Disclosure versus Private Practice: Challenges in Business Process Management (Position Paper) -- Analysing Dependencies in Service Compositions -- Open Service-Oriented Computing for Logistics: A Case in Courier, Express and Parcel Networks -- Gain in Transparency versus Investment in the EPC Network – Analysis and Results of a Discrete Event Simulation Based on a Case Study in the Fashion Industry -- Using Automated Analysis of Temporal-Aware SLAs in Logistics -- Flexible SLA Negotiation Using Semantic Annotations -- Track 2: Service Quality and Service Level Agreements Track -- Runtime Prediction of Service Level Agreement Violations for Composite Services -- A Framework for Multi-level SLA Management -- EC2 Performance Analysis for Resource Provisioning of Service-Oriented Applications -- On the Design of Compliance Governance Dashboards for Effective Compliance and Audit Management -- Transformation of Intermediate Nonfunctional Properties for Automatic Service Composition -- Dealing with Fixable and Non-fixable Properties in Service Matchmaking -- Using SLA Mapping to Increase Market Liquidity -- Translation of Service Level Agreements: A Generic Problem Definition -- Ontology-Based Feature Aggregation for Multi-valued Ranking -- Multi-level Monitoring and Analysis of Web-Scale Service Based Applications -- Calculating Service Fitness in Service Networks -- Applying Process Mining in SOA Environments -- Monitoring within an Autonomic Network: A GANA Based Network Monitoring Framework -- An Extensible Monitoring and Adaptation Framework -- Cross-Layer Adaptation and Monitoring of Service-Based Applications -- Towards a Unified Architecture for Resilience, Survivability and Autonomic Fault-Management for Self-managing Networks -- Replacement Policies for Service-Based Systems -- Retry Scopes to Enable Robust Workflow Execution in Pervasive Environments -- Integrating Complex Events for Collaborating and Dynamically Changing Business Processes -- Towards Business-Oriented Monitoring and Adaptation of Distributed Service-Based Applications from a Process Owner's Viewpoint -- Adaptation of Service-Based Applications Based on Process Quality Factor Analysis -- Delivering Multimedia in Autonomic Networking Environments -- An Initial Proposal for Data-Aware Resource Analysis of Orchestrations with Applications to Predictive Monitoring -- Track 3: Service Engineering Track -- Service Customization by Variability Modeling -- Towards a Quality Model for Choreography -- Towards a Conceptual Framework for Legacy to SOA Migration -- MINERVA: Model drIveN and sErvice oRiented Framework for the Continuous Business Process improVement and relAted Tools -- Design for Adaptation of Service-Based Applications: Main Issues and Requirements -- Towards Runtime Migration of WS-BPEL Processes -- Encapsulating Multi-stepped Web Forms as Web Services -- Adapter Patterns for Resolving Mismatches in Service Discovery -- Lightweight Composition of Ad-Hoc Enterprise-Class Applications with Context-Aware Enterprise Mashups -- User-Centric Composition of Service Front-Ends at the Presentation Layer -- On the Support of Dynamic Service Composition at Runtime -- Rethinking the Semantic Annotation of Services -- Service Composition for Everyone: A Study of Risks and Benefits -- Using Personal Information Management Infrastructures to Facilitate User-Generated Services for Personal Use -- Towards Ontology Matching for Intelligent

Gadgets.