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Nota di contenuto	A reference model for process technology -- Towards a rigorous approach for managing process evolution -- SPIQ: A revised agenda for software process support -- Process engine interoperability: An experiment -- A 3-level atomicity model for decentralized process-centered software engineering environments -- Improving software process modelling and enactment techniques -- Do process-centred environments deserve process-centred tools? -- ProcessWeb — Process support for the World Wide Web -- Mechanisms and policies for federated PSEEs: Basic concepts and open issues -- Active models and process support -- Modelling processes for change: Basic mechanisms for evolving process fragments -- Laws of software evolution revisited -- Estimating the effort of implementing ISO 9001 in software organizations -- Configuration management support for software

process models -- A high-level object-oriented specification language for configuration management and tool integration -- Human-oriented improvement in the software process -- No improvement without feedback: Experiences from goal-oriented measurement at Schlumberger -- Towards measurable process models -- Evaluating workflow and process automation in wide-area software development -- Process enactment and coordination -- Requirements engineering process as an emergent process -- A multi-agent approach for modelling, enacting and evolving distributed cooperative software processes -- When agents clash -- Theory and practice of the software process — A field study and its implications for project management -- Organisational design for software development: A cybernetic perspective -- Extending process-centered environments with organizational competence -- A systematic, view-based approach to eliciting process models -- Process modelling and measurement in an industrial environment -- Report on deploying process technology on an industrial space software project -- Software process progress in a dynamic business environment.

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#### Sommario/riassunto

This book constitutes the refereed proceedings of the 5th European Workshop on Software Process Technology, EWSPT '96, held in Nancy, France, in October 1996. The book presents 31 revised full papers carefully selected by the program committee. The papers are organized in sections on frameworks, architectures, evolution, metrics, descriptive approaches, organizational modelling and management, and an industrial experience session. Among the issues addressed are product modelling, configuration management, reuse, business process reengineering, groupware, coordination, and others.

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