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Sommario/riassunto	This book constitutes the thoroughly refereed post-conference proceedings of the 20th International Conference on Case-Based Reasoning Research and Development (ICCBR 2012) held in Lyon, France, September 3-6, 2012. The 34 revised full papers presented were carefully selected from 51 submissions. The presentations and posters covered a wide range of CBR topics of interest to both practitioners and researchers, including foundational issues covering case representation, similarity, retrieval, and adaptation; conversational

CBR recommender systems; multi-agent collaborative systems; data mining; time series analysis; Web applications; knowledge management; legal reasoning; healthcare systems and planning and scheduling systems.
