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Soggetti	Computers and civilization Management information systems Computer science Application software Computer communication systems Artificial intelligence User interfaces (Computer systems) Computers and Society Management of Computing and Information Systems Information Systems Applications (incl. Internet) Computer Communication Networks Artificial Intelligence User Interfaces and Human Computer Interaction
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Nota di contenuto	Knowledge Management in Government: New Perspectives -- eParticipation -- Did We Deliver What We Promised -- eGovernment Country Studies -- eGovernment Processes -- Identity Management in eGovernment -- eGovernment: Process Management -- eParticipation

This book constitutes the refereed proceedings of the Joint International Conference on Electronic Government and the Information Systems Perspective, and Electronic Democracy, EGOVIS/EDEM 2012, held in Vienna, Austria, in September 2012, in conjunction with DEXA 2012. The 27 revised full papers presented were carefully reviewed and selected from numerous submissions. They cover topics from recent research fields such as open data, cloud applications, interoperability and e-government architectures, Web 2.0 and Web 3.0 solutions and public dialogues. The papers are organized in the following topical sections: e-government country studies; e-government processes; identity management in e-government; e-government: process management; e-participation; social networks; and open data.