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Sommario/riassunto	This book constitutes the thoroughly refereed proceedings of the 2011 ICSOC Workshops consisting of 5 scientific satellite events, organized in 4 tracks: workshop track (WESOA 2011; NFPSLAM-SOC 2011), PhD symposium track, demonstration track, and industry track; held in conjunction with the 2011 International Conference on Service-

Oriented Computing (ICSOC), in Paphos, Greece, December 2011. The 39 revised papers presented together with 2 introductory descriptions address topics such as software engineering services; the management of service level agreements; Web services and service composition; general or domain-specific challenges of service-oriented computing and its transition towards cloud computing; architecture and modeling of services; workflow management; performance analysis as well as crowdsourcing for improving service processes and for knowledge discovery.
