

1. Record Nr.	UNISA996465431803316
Titolo	Online Communities and Social Computing [[electronic resource] ] : 4th International Conference, OCSC 2011, Held as Part of HCI International 2011, Orlando, FL, USA, July 9-14, 2011. Proceedings // edited by A. Ant Ozok, Panayiotis Zaphiris
Pubbl/distr/stampa	Berlin, Heidelberg : , : Springer Berlin Heidelberg : , : Imprint : Springer, , 2011
ISBN	3-642-21796-6
Edizione	[1st ed. 2011.]
Descrizione fisica	1 online resource (XX, 388 p. 92 illus., 58 illus. in color.)
Collana	Information Systems and Applications, incl. Internet/Web, and HCI ; ; 6778
Disciplina	303.4833
Soggetti	Computers and civilization Education—Data processing Management information systems Computer science Personal computers Computer communication systems Application software Computers and Society Computers and Education Management of Computing and Information Systems Personal Computing Computer Communication Networks Information Systems Applications (incl. Internet)
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Conference proceedings.
Nota di bibliografia	Includes bibliographical references and index.
Sommario/riassunto	This book constitutes the refereed proceedings of the 4th International Conference on Online Communities and Social Computing, OCSC 2011, held in Orlando, FL, USA in July 2011 in the framework of the 14th International Conference on Human-Computer Interaction, HCII 2011 with 10 other thematically similar conferences. The 77 revised papers

presented were carefully reviewed and selected from numerous submissions. The papers accepted for presentation thoroughly cover the thematic area of online communities and social computing, addressing the following major topics: on-line communities and intelligent agents in education and research; blogs, Wikis and Twitters; social computing in business and the enterprise; social computing in everyday life; information management in social computing.

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