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Soggetti	Computers Law and legislation Application software Computers and civilization Information storage and retrieval Management information systems Computer science Legal Aspects of Computing Computer Appl. in Administrative Data Processing Computers and Society Information Storage and Retrieval Information Systems Applications (incl. Internet) Management of Computing and Information Systems
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Nota di bibliografia	Includes bibliographical references and author index.
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Sommario/riassunto	This book constitutes the refereed proceedings of the 11th IFIP WG 8.5 International Conference, EGOV 2012, held in Delft, The Netherlands, in September 2012. The 23 revised full papers presented were carefully

reviewed and selected from more than 80 submissions. The papers are organized in topical sections on foundations; adoption and diffusion; open government and transformation; infrastructure and technology; evaluation; and citizen perspective, social inclusion, and social media.

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