1. Record Nr. UNISA996418298703316 Designing for digital transformation : co-creating services with citizens **Titolo** and industry: 15th International Conference on Design Science Research in Information Systems and Technology, DESRIST 2020, Kristiansand, Norway, December 2-4, 2020 : proceedings / / Sara Hofmann, Oliver Muller, Matti Rossi (editors) Pubbl/distr/stampa Cham, Switzerland:,: Springer,, [2020] ©2020 **ISBN** 3-030-64823-0 Edizione [1st ed. 2020.] 1 online resource (XV, 470 p. 97 illus., 44 illus. in color.) Descrizione fisica Information Systems and Applications, incl. Internet/Web, and HCI:: Collana 12388 004.21 Disciplina Soggetti System design Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Digital Public Services -- Data Science -- Design Principles --Nota di contenuto Methodology -- Platforms and Networks -- Service Science. This book constitutes the thoroughly refereed proceedings of the 15th Sommario/riassunto International Conference on Design Science Research in Information Systems and Technology, DESRIST 2020, held in Kristiansand, Norway. in December 2020. The 28 revised full research papers included in the volume together with 7 research-in-progress papers and 9 prototype papers, were carefully reviewed and selected from 93 submissions. They are organized in the following topical sections: digital public services; data science; design principles; methodology; platforms and networks; and service science. Due to the Corona pandemic this event

was held virtually.