

1. Record Nr.	UNISA996394072803316
Autore	Bunyan John <1628-1688.>
Titolo	The pilgrim's progress from this world to that which is to come. The second part [[electronic resource]] : delivered under the similitude of a dream : wherein is set forth the manner of the setting out of Christian's wife and children, their dangerous journey, and safe arrival at the desired country // John Bunyan
Pubbl/distr/stampa	London, : Printed for W.P. and are to be sold by Nath. Ponder ..., 1696
Edizione	[The seventh edition, with addition of five cuts.]
Descrizione fisica	[13], 188, p. : ill
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Added engraved t.p. "Note, the third part, suggested to be J. Bunyan's, is an impostor." "Licensed and entred according to order." Advertisement: p. [3]. Includes marginal notes. Imperfect: pages faded, stained and tightly bound with some loss of print, best copy available for photographing. Reproduction of original in the Bodleian Library.
Sommario/riassunto	eebo-0014

2. Record Nr.	UNINA9910828375703321
Autore	Hayes Bob E. <1963->
Titolo	Beyond the ultimate question : a systematic approach to improve customer loyalty // Bob E. Hayes
Pubbl/distr/stampa	Milwaukee, Wisconsin : , : ASQ Quality Press, , 2009
ISBN	0-87389-319-0 600-00-4894-7
Descrizione fisica	1 online resource (432 p.)
Disciplina	658.8/343
Soggetti	Customer loyalty Consumer satisfaction Customer services
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.