

1. Record Nr.	UNINA9910457250703321
Autore	Kalra Jay
Titolo	Medical errors and patient safety [[electronic resource]] : strategies to reduce and disclose medical errors and improve patient safety // Jay Kalra
Pubbl/distr/stampa	Berlin, : De Gruyter, c2011
ISBN	1-283-16629-1 9786613166296 3-11-024950-2
Descrizione fisica	1 online resource (128 p.)
Collana	Patient safety ; ; v. 1
Classificazione	XL 1503
Disciplina	610.28/9
Soggetti	Medical errors - United States Patient safety Patients - Safety measures - United States Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	An overview and introduction to concepts -- Perceptions of medical error and adverse events -- Causes of medical error and adverse events -- Medical error and strategies for working solutions in clinical diagnostic laboratories and other health care areas -- Creating a culture for medical error reduction -- Improving quality in clinical diagnostic laboratories -- Barriers to open disclosure -- International laws and guidelines addressing error and disclosure -- The value of autopsy in detecting medical error and improving quality -- Total quality management, six-sigma, and health care.
Sommario/riassunto	Is the reporting of medical errors changing? This book shows with real cases from health care and beyond that most errors come from flaws in the system. It also shows why they don't get reported and how medical error disclosure around the world is shifting away from blaming people, to a "no-fault" model that seeks to improve the whole system of care. The book intends to provide an introduction to medical errors that result in preventable adverse events. It will examine issues that stymie efforts made to reduce preventable adverse events and medical errors,

and will moreover highlight their impact on clinical laboratories and other areas, including educational, bioethical, and regulatory issues. Varying error rates of 0.1-9.3% in clinical diagnostic laboratories have been reported in the literature. While it is suggested that fewer errors occur in the laboratory than in other hospital settings, the quantum of laboratory tests used in healthcare entails that even a small error rate may reflect a large number of errors. The interdependence of surgical specialties, emergency rooms, and intensive care units - all of which are prone to higher rates of medical errors - with clinical diagnostic laboratories entails that reducing error rates in laboratories is essential to ensuring patient safety in other critical areas of healthcare. The author maintains that many such errors are preventable provided that appropriate attention is paid to systemic factors involved in laboratory errors. This book identifies possible intelligent system approaches that can be adopted to help control and eliminate these errors. It is a valuable tool for physicians, clinical biochemists, research scientists, laboratory technologists and anyone interested in reducing adverse events at all levels of healthcare processes.

2. Record Nr.	UNISA996391365303316
Autore	Mason Henry <1573?-1647.>
Titolo	Foure treatises, 1. The cure of cares. 2. Contentment in Gods gifts. 3. The tribunall of the conscience. Or, A treatise of examination. 4. The new art of lying, &c [[electronic resource]] : By Henry Mason, late parson of S. Andrews Undershaft London
Pubbl/distr/stampa	London, : printed for Robert Clark, and are to be sold at his shop under S. Botolph's Church without Bishopsgate, 1653
Descrizione fisica	[8], 455, [1] p
Altri autori (Persone)	MasonHenry <1573?-1647.>
Soggetti	Conscience Conscience - Examination Contentment - Religious aspects Truthfulness and falsehood
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia

Note generali

The first leaf is blank.

With a separate title pages for: Contentment in Gods gifts or some sermon notes leading to equanimitie and contentation, 1634; The Tribunall of the conscience, 1634. Pagination and register are continuous.

With final errata leaf.

A reissue, with cancel title page, of STC 17612.

Reproduction of original in the Folger Shakespeare Library.

Sommario/riassunto

eebo-0055

3. Record Nr.

UNISALENT0991000769589707536

Autore

Gentle, Michael, 1957-

Titolo

The CRM project management handbook : building realistic expectations and managing risk / Michael Gentle

Pubbl/distr/stampa

London ; Sterling, VA : Kogan Page, 2002

ISBN

0749438983

Descrizione fisica

xii, 227 p. : ill. ; 24 cm

Disciplina

658.812

Soggetti

Customer relations - Management

Lingua di pubblicazione

Inglese

Formato

Materiale a stampa

Livello bibliografico

Monografia

Nota di bibliografia

Includes bibliographical references and index