

1. Record Nr.	UNINA9910455208903321
Autore	Anton Jon
Titolo	Call center performance enhancement using simulation and modeling [[electronic resource] /] / Jon Anton, Vivek Bapat, Bill Hall
Pubbl/distr/stampa	West Lafayette, Ind., : Ichor Business Books, c1999
Descrizione fisica	ix, 134 p. : ill
Collana	Customer access management
Altri autori (Persone)	BapatVivek <1967-> HallBill <1944->
Disciplina	658.8/12
Soggetti	Call centers Electronic books.
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Title from title screen. Series statement from CIP data.
Nota di bibliografia	Includes bibliographical references and index.

2. Record Nr.	UNISA996384234803316
Autore	Sherdley R
Titolo	Reasons for conformity to the Church of England, as by law establish'd [[electronic resource] /] / By R. Sherdley, who was formerly a Presbyterian minister in the city of Kilkeny, in Ireland
Pubbl/distr/stampa	[London, : s.n., 1699]
Descrizione fisica	2 p
Soggetti	Anglican converts
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Caption title. Imperfect: dark, print show-through with loss of text. Place and date of publication suggested by Wing (2nd ed.). Reproduction of original in: Trinity College (Dublin, Ireland) Library.
Sommario/riassunto	eebo-0159