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Nota di bibliografia	Includes bibliographical references (p. [227]-230) and index.
Nota di contenuto	Title page; Copyright; Table of contents; Acknowledgements; Chapter 1 Approaching Diversity; Chapter 2 Making the Case for Diversity; Chapter 3 Learning to Learn About Diversity; Chapter 4 A Knowledge Base for Training Diversity: Some Specific Issues; Chapter 5 Designing Diversity Training; Chapter 6 Diversity Training: Challenges and Issues; Chapter 7 Tactics for Teaching and Learning Diversity; Chapter 8 Facilitating Diversity Training; Chapter 9 Evaluating and Assessing Diversity Training; Chapter 10 Diversity Training in Action Chapter 11 The Management of Black and Minority Ethnic Staff: Learning from Good PracticeChapter 12 Useful Models for Diversity Training; Glossary; Selected Websites; References; Index
Sommario/riassunto	Diversity issues and the need to understand, and if necessary, change underlying attitudes has become increasingly important for organizations in the aftermath of domestic and global events. From one

of the authors of the highly successful Equal Opportunities Handbook, this new edition is updated to include chapters on facilitating diversity training and the management of black minority ethnic staff, as well as information on the new Equality and Human Rights Commission. The book provides clear guidelines for dealing with issues including stereotyping, prejudice, racism, sexism, ageism and dis

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