Record Nr.	UNISA996208647303316
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Titolo	Mediation of construction disputes [[electronic resource] /] / David Richbell
Pubbl/distr/stampa	Oxford ; ; Malden, MA, : Blackwell Pub., 2008
ISBN	1-282-68777-8 9786612687778 1-4443-0253-1 1-4443-0254-X
Descrizione fisica	1 online resource (192 p.)
Disciplina	343.41/078624 343.41078624
Soggetti	Construction contracts - Great Britain Arbitration and award - Great Britain
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	The construction industry is great at creating disputes The dispute resolution options The case for the mediation of construction disputes Preparing for mediation Presenting at the mediation Negotiating at the mediation Concluding the mediation Roles in mediation (who does what?) Avoiding disputes in the construction industry The mediation landscape.
Sommario/riassunto	This book is written for users of mediation, whether they be a party, an advisor or an expert. It should also be of help to commercial mediators who have no specialism in construction. Its aim is to encourage confidence in the mediation process and to ensure that those who do use mediation to resolve their disputes do so effectively and so are able to maximise the opportunities that mediation offers.

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