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ISBN	1-136-94349-8 1-136-94350-1 1-282-78159-6 9786612781599 0-203-84775-X
Descrizione fisica	1 online resource (283 p.)
Collana	Routledge research in IT and E-commerce law
Disciplina	347.24/09
Soggetti	Arbitration and award - European Union countries - Data processing Dispute resolution (Law) - European Union countries - Data processing Electronic commerce - Law and legislation - European Union countries - Data processing Third parties (Law) - European Union countries - Data processing
Lingua di pubblicazione	Inglese
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Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references (p. [233]-254) and index.
Nota di contenuto	Book Cover; Title; Copyright; Contents; Table of cases; ODR providers; Acknowledgements; Foreword; Introduction; 1 Consumer protection and access to justice in the era of electronic commerce: A European perspective; 2 Online dispute resolution: An emerging option for consumer redress; 3 Consumer adjudicative processes supported by technology: Court processes and arbitration; 4 Online mediation for consumers: The way forward; 5 A legal framework to develop consumer ODR in the EU: A proposal; Conclusion Appendix: Proposal for a Regulation establishing an Accreditation Scheme for Online Dispute Resolution ServicesReferences; Index
Sommario/riassunto	Offers an account of ODR for consumers in the EU context, presenting a comprehensive investigation of the development of ODR for business to consumer disputes within the EU. This book examines the role of both the European legislator with the Mediation Directive and the

