1. Record Nr. UNISA996200528303316

Autore Sladek Sarah L.

Titolo The end of membership as we know it: building the fortune-flipping,

must-have association of the next century / / Sarah L. Sladek

Pubbl/distr/stampa Washington, District of Columbia:,: ASAE, The Center for Association

Leadership, , 2011

©2011

ISBN 1-118-89123-6

1-118-83426-7 1-118-83429-1

Descrizione fisica 1 online resource (130 p.)

Collana ASAE/Jossey-Bass Series

Disciplina 340.023/73

Soggetti Associations, institutions, etc - Membership

Professional associations - Membership Professional associations - Marketing Professional associations - Planning

Nonprofit organizations - organization & administration

Lingua di pubblicazione Inglese

Formato Materiale a stampa

Livello bibliografico Monografia

Note generali Includes index.

Nota di contenuto The End of Membership As We Know It; Copyright; Contents; Chapter 1:

The Making of a Dominant Association; Looking Forward; Association Must-Haves; Niche; Culture; Dues; Chapter 2: Embracing Change; Focus on the Future; American College of Sports Medicine; Making a Change; Association Life Expectancy; Membership Turnover; New England Law Library Consortium; Ohio State Medical Association; Chapter 3: Offering Better Benefits; Value Mistakes; Turning a Scrooge into a Trump;

Turning a Glass of Milk into a Cash Cow; Turning an Antique into a

Precious Commodity; Member Benefits Formula

Moore County Chamber of CommerceFocus on the Future; Member Benefits Matrix; Chapter 4: Furthering Your Reach; The New Recruits; Target Market Needs; Target Market Potential; The Loyalists; Menu Diversification; Chapter 5: Building Online Communities; Community-Building Online; Mission Possible; American Institute of Certified Public

Accountants (AICPA); Metropolitan Milwaukee Area Chamber of

Commerce (MMAC); Snow and Ice Management Association (SIMA); National Association of Manufacturers (NAM); No Chapters, Only Communities; Indie Beauty Network; Community Redefined Chapter 6: Redefining MembershipMembership Models; Customized Membership; Electronic Membership; International Membership; Multitier Membership; Open Membership; Senior Planners Industry Network; More Models; Lifetime Membership; Career Transition Membership; Student Membership; Young Professional Membership; Monthly Automatic Payment Membership; Trial Membership; Chapter 7: Building a Next Century Association; A Safety Net; Step 1: Focus; Step 2: Goal-Setting; Step 3: Marketing; Step 4: Troubleshooting; Step 5: Targeted Progress; Letting Go; Index

Sommario/riassunto

How new membership models can help associations survive and thrive in today"s evolving environment The era when associations could count on members joining and renewing, even with a relatively unchanging menu of membership benefits, has passed. No, membership is not dead, argues author Sarah Sladek. But associations do need to change their thinking and their models. In The End of Membership As We Know It: Building the Fortune-Flipping, Must-Have Association of the Next Century, Sladek offers practical, proven ways that associations can respond to changes affecting participation such as the ge