

1. Record Nr.	UNISA996200056903316
Autore	Krueger Alan B.
Titolo	What Makes a Terrorist : Economics and the Roots of Terrorism / / Alan B. Krueger
Pubbl/distr/stampa	Princeton, NJ : , : Princeton University Press, , [2008] ©2009
ISBN	1-282-15903-8 9786612159039 1-4008-2883-X
Edizione	[New edition with a New afterword by the author]
Descrizione fisica	1 online resource (207 p.)
Collana	Lionel Robbins lectures
Disciplina	363.32511
Soggetti	Terrorism - Economic aspects Terrorism Terrorists
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Originally published: 2007.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	Frontmatter -- Contents -- Preface -- Introduction -- 1. Who Becomes a Terrorist? Characteristics of Individual Participants in Terrorism -- 2. Where Does Terror Emerge? Economic and Political Conditions and Terrorism -- 3. What Does Terrorism Accomplish? Economic, Psychological, and Political Consequences of Terrorism -- Questions and Answers: Following the Lectures -- Afterword -- References -- Index
Sommario/riassunto	Many popular ideas about terrorists and why they seek to harm us are fueled by falsehoods and misinformation. Leading politicians and scholars have argued that poverty and lack of education breed terrorism, despite the wealth of evidence showing that most terrorists come from middle-class, and often college-educated, backgrounds. In What Makes a Terrorist, Alan Krueger argues that if we are to correctly assess the root causes of terrorism and successfully address the threat, we must think more like economists do. Krueger is an influential economist who has applied rigorous statistical analysis to a range of tough issues, from the minimum wage and education to the occurrence of hate crimes. In this book, he explains why our tactics in the fight

against terrorism must be based on more than anecdote and speculation. Krueger closely examines the factors that motivate individuals to participate in terrorism, drawing inferences from terrorists' own backgrounds and the economic, social, and political conditions in the societies from which they come. He describes which countries are the most likely breeding grounds for terrorists, and which ones are most likely to be their targets. Krueger addresses the economic and psychological consequences of terrorism. He puts the terrorist threat squarely into perspective, revealing how our nation's sizeable economy is diverse and resilient enough to withstand the comparatively limited effects of most terrorist strikes. And he calls on the media to be more responsible in reporting on terrorism. What Makes a Terrorist brings needed clarity to one of the greatest challenges of our time.

2. Record Nr.	UNINA9910795122303321
Autore	Limited AXELOS
Titolo	ITIL 4
Pubbl/distr/stampa	London : , : The Stationery Office Ltd, , 2021 ©2021
ISBN	0-11-331819-7
Descrizione fisica	1 online resource (242 pages)
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	ITIL® 4: Acquiring and Managing Cloud Services -- Contents -- List of figures -- List of tables -- Foreword -- Preface -- ITIL Foundation recap -- The ITIL service value system -- Figure 0.1 The ITIL service value system -- The ITIL service value chain -- Figure 0.2 The ITIL service value chain -- The ITIL practices -- Table 0.1 The ITIL management practices -- The ITIL guiding principles -- Governance -- Continual improvement -- Figure 0.3 The continual improvement model -- The four dimensions model -- Figure 0.4 The four

dimensions of service management -- CHAPTER 1 INTRODUCTION -- 1
Introduction -- 1.1 What is the cloud? -- 1.2 The origins of cloud --
1.2.1 Cloud as a result of commoditization -- Figure 1.1 Cloud as the
source of commoditized digital solutions -- 1.2.2 Cloud as a result of
innovation -- 1.2.3 Major differences between cloud services and in-
house solutions -- 1.3 Types of cloud solution -- 1.3.1 General
approaches for consuming cloud service -- Table 1.1 General
strategies for consuming cloud services -- 1.3.2 Cloud service models
-- Table 1.2 Architecture included in each cloud service model -- 1.3.3
Standard and non-standard services -- 1.3.4 Deployment models --
Table 1.3 Deployment models -- 1.3.5 Types of cloud service provider
-- 1.4 Deciding to use cloud services -- 1.4.1 Benefits and disbenefits
of using cloud services -- Table 1.4 Cloud features, benefits, and
disbenefits -- 1.4.2 Risks of using cloud services -- 1.5 Cloud as a key
component of digital strategy -- 1.6 The role of cloud services in a
digital transformation -- 1.7 Cloud services and sustainability
objectives -- 1.8 Governance -- 1.8.1 Governance of cloud services --
Figure 1.2 The governance cascade -- 1.8.2 The shared responsibility
model -- Figure 1.3 The shared responsibility model -- 1.9 How to use
this publication -- 1.9.1 Intended audience.
1.9.2 The cloud consumer journey -- Figure 1.4 The customer journey
-- 1.9.3 The value co-creation map for cloud -- Figure 1.5 Value co-
creation map for cloud -- Figure 1.6 The cloud customer journey with
feedback and feedforward activities -- 1.9.4 Cloud adoption and
utilization scenarios -- Table 1.5 Examples of feedback and
feedforward activities within the cloud customer journey -- Figure 1.7
Cloud journey overview -- Figure 1.8 The cloud usage strategy
spectrum -- Table 1.6 Examples of cloud usage strategy spectrum
characteristics -- Figure 1.9 Hub-and-spoke model -- Figure 1.10 The
cloud architecture and governance spectrum -- Figure 1.11 Cloud use
depends on cloud strategy position and architecture and governance
position -- CHAPTER 2 EXPLORE: CAN THE ORGANIZATION BENEFIT
FROM CLOUD? -- 2 Explore: Can the organization benefit from cloud?
-- 2.1 About the explore step -- 2.2 Understanding the cloud's role in
strategy -- 2.2.1 What is digital strategy? -- Figure 2.1 The tiered
relationship between business, digital, and IT strategies -- Figure 2.2 A
modern view of the relationship between business, digital, and IT
strategies -- 2.2.2 Cloud strategies -- 2.3 Setting the strategic scope
-- 2.3.1 Greenfield (or 'born in the cloud') -- 2.3.2 Approaches to
migrating existing services -- 2.3.3 New services -- 2.4 Cloud
strategic positioning -- 2.4.1 Review of external factors -- 2.4.2
Review of internal factors -- 2.4.3 Practical guidance for strategic
positioning -- 2.5 Value: outcomes, costs, and risks -- 2.5.1 Outcomes
-- 2.5.2 Costs -- 2.5.3 Risks -- Table 2.1 Risks related to the shift in
roles and responsibilities -- Table 2.2 Risks related to the
unauthorized use of cloud services -- Table 2.3 Risks related to the
security of cloud services -- Table 2.4 Risks related to API vulnerability.
Table 2.5 Risks related to maintaining separation between tenants --
Table 2.6 Preventing vendor lock-in -- Table 2.7 Risks related to third-
party contracting -- Table 2.8 Risks related to migration -- 2.6
Formulating the initial cloud strategy -- 2.6.1 Defining the strategic
cloud objectives and plans -- Table 2.9 Examples of strategic cloud
objectives using the OKR framework -- 2.6.2 Formulating the cloud
strategy -- Figure 2.3 Development of cloud strategy elements --
Table 2.10 Key cloud strategy elements and descriptions -- 2.6.3
Practical guidance for strategy formulation -- 2.6.4 The differences
between cloud services and in-house solutions -- 2.7 Summary --
CHAPTER 3 ENGAGE: MEETING A CLOUD SERVICE PROVIDER -- 3

Engage: Meeting a cloud service provider -- 3.1 About the engage step -- 3.2 Understanding the CSP landscape -- 3.2.1 Types of CSPs and their services -- Table 3.1 Overview of CSP types and their services -- Table 3.2 Advantages of each CSP type -- 3.2.2 CSP partners -- Table 3.3 Customer enablement services -- Figure 3.1 The four areas of CSP implementation partner support -- 3.2.3 CSP industry and regulatory organizations -- 3.3 Types of services to be considered -- 3.3.1 Standard service offerings -- 3.3.2 Non-standard services -- 3.4 Defining requirements for cloud services -- 3.4.1 Utility, warranty, and experience -- 3.4.2 The impact of cloud services on existing customers -- 3.4.3 Defining requirements based on outcomes, costs, and risks -- 3.4.4 Typical requirements -- Table 3.4 Examples of general service requirements -- Table 3.5 Examples of data requirements -- Table 3.6 Examples of security requirements -- Table 3.7 Examples of people-related requirements -- Table 3.8 Examples of service provider requirements -- Table 3.9 Examples of cost reporting, billing, and payment requirements.

3.5 Request for information and proof of concept -- 3.6 Conducting a cloud readiness assessment -- 3.6.1 Steps in conducting a cloud readiness assessment -- 3.6.2 Architecture readiness examples -- Table 3.10 Examples of application/workload-specific readiness checks -- 3.7 Engaging with cloud service providers -- 3.7.1 Evaluating shared responsibility models -- Table 3.11 Consumer organization responsibilities versus CSP responsibilities -- 3.7.2 Engagement level options -- 3.7.3 Acquisition channels -- Table 3.12 Methods of accessing cloud services -- 3.7.4 How organizations engage with CSPs and their partners -- 3.7.5 Researching what services are available -- 3.8 Reviewing the cloud strategy and cloud service requirements -- 3.9 Summary -- CHAPTER 4 OFFER: SELECTING THE RIGHT SERVICES AND SERVICE PROVIDER -- 4 Offer: Selecting the right services and service provider -- 4.1 About the offer step -- 4.1.1 Elements of the offer step that are specific to cloud services -- 4.2 Establishing a desired minimum return on investment -- 4.3 Communicating requirements -- 4.4 Request for proposal -- 4.4.1 When to request proposals -- 4.4.2 The request for proposal process -- 4.4.3 Contents of a request for proposal -- Table 4.1 Cloud request for proposal format -- 4.4.4 Using cloud framework agreements -- Figure 4.1 Cloud service procurement options -- 4.5 Reviewing proposals -- 4.5.1 Sample questions for assessing proposals -- Table 4.2 General service requirement assessment questions and actions -- Table 4.3 Data requirement assessment questions and actions -- Table 4.4 Security requirement assessment questions and actions -- Table 4.5 People-related requirement assessment questions and actions -- Table 4.6 Service provider requirement assessment questions and actions.

Table 4.7 Cost reporting, billing, and payment requirement assessment questions and actions -- 4.6 Determining the return on investment of the proposed cloud services -- 4.6.1 The return on investment process -- Table 4.8 Examples of ROI assessment data -- Table 4.9 Examples of benefits and costs used in ROI calculations -- 4.6.2 Return on investment of moving to the cloud -- Table 4.10 Aspects considered when evaluating the benefits of moving to cloud -- 4.6.3 Return on investment to compare cloud options -- 4.7 Defining and communicating a business case for cloud services -- Table 4.11 Typical areas of conflict and uncertainty -- 4.7.1 Building a business case -- 4.7.2 Business case structure -- 4.7.3 Communicating a business case -- 4.8 Summary -- CHAPTER 5 AGREE: NEGOTIATING AND PLANNING -- 5 Agree: Negotiating and planning -- 5.1 About the agree step -- 5.2 Agreeing and planning value co-creation -- Table 5.1 Three

fundamental service relationship types -- 5.3 Negotiating and agreeing a cloud service -- 5.4 Cloud service agreements -- 5.4.1 Customer agreement -- 5.4.2 Acceptable use policy -- 5.4.3 Service level agreement -- 5.4.4 Disputes -- 5.5 Shared responsibility model -- 5.5.1 Responsibilities owned by the CSP -- 5.5.2 Responsibilities mainly owned by the consumer organization -- 5.5.3 Shared responsibilities -- 5.6 Roles and responsibilities map -- Table 5.2 The responsibilities of each entity -- 5.7 Charging models -- 5.8 Summary -- CHAPTER 6 ONBOARD (AND OFFBOARD): MOVING TO THE CLOUD -- 6 Onboard (and offboard): Moving to the cloud -- 6.1 About the onboard step: general considerations -- 6.1.1 Planning for onboarding -- 6.1.2 Involving users in the onboarding plan -- 6.1.3 Establishing communication channels -- 6.1.4 Preparing users for the new services -- 6.1.5 Elevating mutual capabilities. Table 6.1 Opportunities and ITIL guiding principles.

Sommario/riassunto

ITIL 4: Acquiring and Managing Cloud Services is the core manual aligned with the ITIL 4 extension module of ITIL 4 Specialist: Acquiring and Managing Cloud Services.
