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PROPRIETARY AND FREE/LIBREOPEN SOURCE SOFTWARE: A Coordination Theory Analysis; CHAPTER 5. TRANSFORMING BUSINESS PROCESS TRANSFORMATION WITH DIAGNOSTIC KNOWLEDGE-BASED TOOLS; PART III. THE ROLE OF INFORMATION TECHNOLOGY IN ORGANIZATIONAL CHANGE; CHAPTER 6. BREAKING THE FUNCTIONAL MIND-SET: The Role of Information Technology; CHAPTER 7. ERP-ENABLED BUSINESS PROCESS REENGINEERING: Implications from Texas Instruments

PART IV. TRANSFORMATION ACROSS ASPECTRUM OF BUSINESS PROCESSESCHAPTER 8. REDESIGNING IT-ENABLED CUSTOMER SUPPORT PROCESSES FOR DYNAMIC ENVIRONMENTS; CHAPTER 9. TRANSFORMING THE NEW PRODUCT DEVELOPMENT PROCESS: Leveraging and Managing Knowledge; CHAPTER 10: BUSINESS NETWORK REDESIGN METHODOLOGIES IN ACTION; PART V. SUCCESS AND FAILURE IN BUSINESS PROCESS TRANSFORMATION; CHAPTER 11. SUCCESSFUL BUSINESS PROCESS TRANSFORMATION AT J.D. EDWARDS; CHAPTER 12. A CASE STUDY OF BUSINESS PROCESS REENGINEERING FAILURE; PART VI. TRENDS AND CHALLENGES IN TRANSFORMING BUSINESS PROCESSES

CHAPTER 13. TRANSFORMING HUMAN RESOURCE PROCESSES THROUGH OUTSOURCING: Enterprise Partnership at BAE SystemsCHAPTER 14. PROBLEMS IN THE TRANSFER OF REENGINEERING EFFORTS: An Illustrative Case; CHAPTER 15. PROCESS MANAGEMENT, TECHNOLOGICAL INNOVATION, AND ORGANIZATIONAL ADAPTATION; EDITORS AND CONTRIBUTORS; SERIES EDITOR; INDEX

Sommario/riassunto

Featuring contributions from prominent thinkers and researchers, this volume in the Advances in Management Information Systems series provides a rich set of conceptual, empirical, and introspective studies that epitomize fundamental knowledge in th

2. Record Nr.	UNIORUON00392725
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