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Nota di contenuto

Social Care, Service Users and User Involvement; Foreword; Introduction; 1. The Theory and Philosophy Behind User Involvement; 2. Participation, Resistance and Change: Examining Influences on the Impact of Service User Participation; 3. Service User Involvement - What It Is and What It Could Be: Lessons from the Standards We Expect Project; 4. Reclaiming Community Work for Involvement in Social Care; 5. Rainbow Quality System: User-led Innovation in Quality Assurance 6. Co-production in Evaluation and Outcomes: Lessons from Working with Older People in Designing and Undertaking Research Initiatives on Older People's Lives, Independence and Wellbeing 7. Involving Ethnically Diverse Service Users in the Research Process: Alliances and Action; 8. Researching Continuity of Care in Mental Health: What Difference Does Holding a Survivor Researcher Identity Make?; 9. Involving a Marginalized Group in Research and Analysis - People with Life Limiting Conditions: Issues and Gains; 10. The Key Contributions of User-led Services: What does the Evidence Tell Us? 11. No Blame, No Shame: Towards a Social Model of Alcohol Dependency - A Story from Emancipatory Research 12. 'There's No Point in Doing Research if No One Wants to Listen': Identifying LGBT Needs and Effecting 'Positive Social Change' for LGBT People in Brighton and Hove; 13. Involving Children and Young People in Research: Principles into Practice; 14. 'Involving People with Learning Difficulties and Self-advocacy'; Conclusion: The Personal is still Political; The Contributors; Subject Index; Author Index; Blank Page

Sommario/riassunto

This book provides a definitive critical introduction to service user views and involvement. It addresses both the theoretical and practical issues of service user involvement, and includes initiatives on the impact and outcomes from involvement.