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Nota di contenuto	Cover; Contents; List of Figures; List of Tables; Acknowledgements; About the Authors; Commonly Used Analysis Acronyms and Initialisms; Commonly Used Military Acronyms and Initialisms; Glossary; 1 Introduction; 2 It's a Complex World; 3 Interaction Design; 4 Application of CWA in Familiar Domains; 5 Applications of CWA in a Complex World; 6 Using CWA to Design for Dynamic Allocation of Function; 7 Designing Interfaces Using CWA; 8 Development of a CWA Software Tool; 9 Does the Tool Make the CWA Process any Quicker or Easier?; 10 Conclusions; Appendix: Can it be Taught?; Bibliography; Index
Sommario/riassunto	Cognitive Work Analysis (CWA) is a structured framework specifically developed for considering the development and analysis of complex

socio-technical systems. Cognitive Work Analysis: Coping with Complexity contains a comprehensive description of CWA, introducing it to the uninitiated. It then presents a number of applications in complex military domains to explore the benefits of CWA and pays particular attention to investigating the CWA framework in its entirety.
