

1. Record Nr.	UNINA9911092689003321
Titolo	Design that cares : planning health facilities for patients and visitors / / Janet R. Carpman, Myron A. Grant ; with assistance from Elizabeth M. Kirchen
Pubbl/distr/stampa	San Francisco, Calif., : Jossey-Bass, c2016
ISBN	1-118-22163-X 1-118-23540-1 9781118221631
Edizione	[3rd ed]
Descrizione fisica	1 online resource (587 pages)
Classificazione	526.49 WX 140 725/.51
Disciplina	725.51
Soggetti	Health facilities -- Design and construction Facility Design and Construction Health Facility Planning Ergonomics
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Includes bibliographical references and index
Nota di bibliografia	Includes bibliographical references at the end of each chapters and index.
Nota di contenuto	A look at current health-facility design research -- Arrival and exterior wayfinding -- Interior wayfinding and the circulation system -- Waiting and reception areas -- Diagnostic and treatment areas -- Inpatient rooms and baths -- Access to nature -- Users with functional limitations -- Special places and services -- User participation in healthcare facility design : going beyond guidelines.
Sommario/riassunto	Design That Cares: Planning Health Facilities for Patients and Visitors, 3rd Edition is the award-winning, essential textbook and guide for understanding and achieving customer-focused, evidence-based health care design excellence. This updated third edition includes new information about how all aspects of health facility design - site planning, architecture, interiors, product design, graphic design, and others - can meet the needs and reflect the preferences of customers: patients, family and visitors, as well as staff. The book takes readers on

a journey through a typical health facility and discusses, in detail, at each stop along the way, how design can demonstrate care both for and about patients and visitors. Design that Cares provides the definitive roadmap to improving customer experience by design.
