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Nota di contenuto	-- Excavator Operators' Working Conditions and Its' Failure Rates Prediction by Artificial Neural Network Modelling. -- Business-RAG: Advancing Enterprise Information Extraction with Llama and DeepSeek. -- The Ecosystem of Information Systems in Higher Education: A Strategic Perspective on Business Intelligence and Decision Support. -- Gathering, Matching and Aggregating Bibliographic Records. -- Disturbance Propagation in Smart Construction Sites: A Framework and Simulation-Based Approach. -- Key Trends in Green Accounting and Environmental Sustainability and Future Research Directions. -- Hidden Champions Revised: From Hidden Champions to Ocular Champions: A New Conceptual Framework for Innovation, Digitalization and Sustainability.

Sommario/riassunto

This book constitutes the refereed post proceedings of the 21st International Conference on Smart Business Technologies, ICSBT 2024, which took place in Dijon, France, during July 9–10, 2024. The 7 papers included in these proceedings were carefully reviewed and selected from 27 submissions. They focus on all aspects of foundational technological topics, such as technology platforms, internet of things, artificial intelligence, data science and web services, and application area needs and requirements, such as business processes, business intelligence, digital twins, value setting, and business strategy for manufacturing, service and trade domains. .
