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Nota di contenuto	Chapter 1: Design and Implementation of Enterprise Hierarchical Profiling Based on BRET Modeling -- Chapter 2: Office Layout's Impact on Employee Productivity and Efficiency -- Chapter3 : VPNs (Virtual Private Networks) for Securing Public Wi-Fi -- Chapter 4: CiBit: A Cryptocurrency for Academic Impact -- Chapter 5: Performance analysis of Floodlight, ONOS, OpenDaylight and Ryu controllers in software-defined network -- Chapter 6: Creating an Academic Performance Management Model for Higher Education -- Chapter 7: Student Performance Management in Higher Education: A Bibliometric Analysis -- Chapter 8: Designing a System of Performance Feedback Communication in Higher Education -- Chapter 9: A System for Performance Measurement in Higher Education -- Chapter 10: Improving customer service in Ghana's banking industry utilizing ChatGPT to better understand customer sentiments.-.
Sommario/riassunto	This book gathers selected high-quality research papers presented at the Tenth International Congress on Information and Communication Technology (ICICT 2025), held in London, on February 18–21, 2025. It discusses emerging topics pertaining to information and communication technology (ICT) for managerial applications, e-governance, e-agriculture, e-education and computing technologies, the Internet of Things (IoT), and e-mining. Written by respected experts and researchers working on ICT, the book offers an asset for young researchers involved in advanced studies. The work is presented in ten volumes.