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Nota di contenuto	Cover -- Title Page -- Copyright Page -- About the Author -- About the Technical Editor -- Acknowledgments -- Contents at a Glance -- Contents -- Foreword -- Reader Support for This Book -- How to Contact the Publisher -- Chapter 1 Navigating the Copilot Ecosystem -- What Is GenAI? -- How Does GenAI Work? -- GenAI Key Terms and Definitions -- The Risk of Bias in GenAI -- OpenAI Brings GenAI to the World -- ChatGPT Gains Excitement -- ChatGPT Data Leaks -- Microsoft's Strategic Investment in OpenAI -- Retrieval-Augmented Generation -- Azure OpenAI RAG Pattern -- Enterprise Adoption of the RAG Pattern -- Microsoft M365 Copilot -- The Rise of the Copilots -- Copilot, aka Bing Chat Enterprise -- Microsoft's Copilot Portfolio -- Copilot for Sales -- Copilot for Service -- Copilot for Security -- Copilot in Microsoft Viva -- Additional Copilots -- Aligning Copilots with Company Personas -- Introducing Copilot Studio -- Conclusion -- Chapter 2 Introduction to Copilot Studio -- Copilot Studio's Core Audience -- Citizen Developers Overview -- Citizen Developer Challenges -- The Role of IT -- Copilot Studio: The Platform -- Copilot Studio Prerequisites -- Accessing Copilot Studio -- Power Platform

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 Adding Knowledge Sources -- Testing Your Copilot Agent -- Copilot
 Studio Topics -- Conversational Boosting with GenAI -- Modifying Your
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 Testing Your Agent in Microsoft Teams and M365 Copilot --
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 Converting an Existing Power Automate Flow to an Agent Flow --
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easy-to-read and hands-on guide to navigating Microsoft's newest generative AI platform. From introductions to the Copilot ecosystem and Copilot Studio to building your first custom agent, publishing it across different environments, and measuring its results so you can optimize its impact, this book walks you through the steps you need to take to use this powerful new tool. You'll learn to extend your Copilot's functionality from knowledge agents to semi-autonomous agents that can perform actions on your behalf, by integrating with third-party APIs and other Microsoft services via Power Platform connectors. Microsoft Copilot Studio Quick Start provides: Industry use cases from healthcare, finance, retail, and government that include a problem statement, solution overview and business outcomes Strategies for enhancing Copilot with agents, complete with an introduction to the agent architecture and tips for debugging and testing your agents A comprehensive discussion of the future of Copilot Studio and AI development Perfect for tech-savvy professionals interested in unlocking the full potential of Microsoft's Copilot Studio, Microsoft Copilot Studio Quick Start is also a must-read resource for everyone who wants to build exciting new software tools driven by generative AI in the Microsoft ecosystem.
