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Nota di contenuto	; 1. Select on Intelligence / Frank L. Schmidt and John E. Hunter -- ; 2. Select on Conscientiousness and Emotional Stability / Murray R. Barrick and Michael K. Mount -- ; 3. Structure Interviews to Hire the Best People / Cynthia Kay Stevens -- ; 4. Design Training Systematically / Eduardo Salas and Janis A. Cannon-Bowers -- ; 5. Design Performance Appraisal Systems to Improve Performance / Angelo S. DeNisi and Jorge A. Gonzalez -- ; 6. Promote Job Satisfaction through Mental Challenge / Timothy A. Judge -- ; 7. Control Turnover by Understanding its Causes / Thomas W. Lee and Terence R. Mitchell -- ; 8. Motivate Employee Performance through Goal-setting / Gary P. Latham.