

1. Record Nr.	UNINA9911019886603321
Autore	Dickstein Dennis I. <1952->
Titolo	No excuses : a business process approach to managing operational risk // Dennis I. Dickstein, Robert H. Flast
Pubbl/distr/stampa	Hoboken, N.J., : Wiley, c2009
ISBN	9786612113116 9780470481103 0470481102 9781119200987 1119200989 9781282113114 1282113119 9780470430392 0470430397
Descrizione fisica	1 online resource (323 p.)
Altri autori (Persone)	FlastRobert H
Disciplina	658.15/5
Soggetti	Risk management Management Corporate culture Business - Data processing - Management
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references and index.
Nota di contenuto	No Excuses: A Business Process Approach to Managing Operational Risk; Contents; Preface; Chapter 1: Surviving a Series of Unfortunate Events; Chapter 2: What Is Operational Risk?; Chapter 3: What Is Business Process Management?; Chapter 4: Integrating Process and Risk Frameworks: Prologue; Chapter 5: Aligning Risk Appetite with Business Goals; Chapter 6: Determining Potential Risk of Business Processes; Chapter 7: Monitoring Process and Risk; Chapter 8: Active Risk and Process Management; Chapter 9: Integrating Process and Risk Frameworks: Epilogue; Chapter 10: Role of Technology Chapter 11: Role of Outsourcing and OffshoringChapter 12: Role of Organizations; Chapter 13: Role of Corporate Governance; Chapter 14:

Sommario/riassunto

Why should a company have an operational risk management function and how should it be organized? No Excuses proposes that operational risk should be examined through the business processes, that is, the flows of business. It provides practical, how-to, step-by-step lessons and checklists to help identify and mitigate operational risks in an organization. As well, it shows how operational risk can be directly linked to the process flows of a business for all industries. CEOs, CFOs, COOs, CROs, CIOs, and CAOs will benefit from this innovative book.
