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## Sommario/riassunto

A modern communication network?can be described as?a large, complex, distributed system composed by higher interoperating, smaller sub-systems. Today, the proliferation and convergence of different types of wired, wireless, and mobile networks are crucial for the success of the next generation networking.?However, these networks can hardly meet the requirements of future integrated-service networks, and are expected to carry multimedia traffic with various Quality of Experience (QoE) and Quality of Service (QoS) requirements. Providing all relevant QoS/QoE issues in these heterogeneous network

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