1. Record Nr. UNINA9911019598203321 Autore Nair Mohan **Titolo** Essentials of balanced scorecard / / Mohan Nair Pubbl/distr/stampa Hoboken, N.J., : John Wiley & Sons, c2004 **ISBN** 9786610346066 9781280346064 128034606X 9781118386774 1118386779 9780471672272 0471672270 Descrizione fisica 1 online resource (268 p.) Collana Essentials series 658.4/012 Disciplina Soggetti Industrial productivity - Measurement Strategic planning Organizational effectiveness - Evaluation Lingua di pubblicazione Inglese **Formato** Materiale a stampa Livello bibliografico Monografia Description based upon print version of record. Note generali Nota di bibliografia Includes bibliographical references (p. 237-238) and index. Nota di contenuto What is Balanced Scorecard? -- From management to performance management -- Mission, vision, values : the precursor to BSC -- Six success factors to implementing Balanced Scorecard -- Success factor one: understand self -- Success factor two: understand the Balanced Scorecard learning cycle -- Success factor three: know the road map for implementation -- Success factor four : treat Balanced Scorecard as a project -- Success factor five : use technology as an enabler --Success factor six: cascade the scorecard -- Eleven deadly sins of Balanced Scorecard -- The ultimate partnership: Balanced Scorecard and performance management. Balanced scorecard is a widely recognised and accepted performance Sommario/riassunto measurement tool that is currently used in thousands of organisations around the world. This book will help to implement the organisations'

balanced scorecard strategies into action by defining performance objectives, measures, and targets in four linked and balanced

perspectives: Financial, Customer, Internal Process, and Employee Learning and Growth.\* Explains what balanced scorecard is and addresses the challenges and solutions for its implementation.\* Addresses the concerns of the mid to small corporation as well as