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Nota di contenuto	Trust and Reputation for Service-Oriented Environments; Contents; Preface; Author Introduction; Acknowledgement; 1 Trust and Security in Service-oriented Environments; 1.1 Introduction; 1.2 Why Trust?; 1.3 Trust and Security; 1.3.1 Security; 1.3.2 Trust; 1.3.3 Trust in Security Context; 1.3.4 Trust in the Business Context; 1.4 Service-oriented Environment; 1.4.1 Environment; 1.4.2 Essential Elements in the Technology-based Environment; 1.4.3 Service-oriented Environment; 1.4.4 Issues in Service-oriented Environments; 1.5 Agents in Service-oriented Environments 1.5.1 Agents in Service-oriented Environments1.5.2 Sellers; 1.5.3

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## Sommario/riassunto

Trustworthiness technologies and systems for service-oriented environments are re-shaping the world of e-business. By building trust relationships and establishing trustworthiness and reputation ratings, service providers and organizations will improve customer service, business value and consumer confidence, and provide quality assessment and assurance for the customer in the networked economy. Trust and Reputation for Service-Oriented Environments is a complete tutorial on how to provide business intelligence for sellers, service providers, and manufacturers. In an accessible style,