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Nota di contenuto	No More Consultants; Contents; Foreword; Preface; 1. Introduction - Why No More Consultants?; 2 Discovering the River; 3 Building the Framework; 4 Applying the Approach; 5 The Role of the Facilitator; 6 Creating the River; 7 Learning from Experience; 8 Improving and Sustaining; 9 So What Do We Do Now?; Appendix A Self-Assessment Framework for Effective Meetings; Appendix B Learning and Development Self-Assessment Framework; Appendix C Creating a River Diagram with Excel; Appendix D Knowledge and Organisation Development in the NHS; Further Reading; Index
Sommario/riassunto	"No More Consultants' gives the reader the tools to tap into the capabilities of the organization that already exist but are as yet, inaccessible. The book shows the business managers and leaders how to drill deep inside the organization to: Make maximum use and

accessibility of existing knowledge by implementing a successful tool, 'The River Diagram' (coined by the authors and extracted and developed from 'Learning to Fly'), that allows the management and leaders to see where their strengths and weaknesses lie in order to resolve an internal problem. Implement this tool and create a strategy that will guide the leaders and management towards saving both time and money, illustrated using an exciting range of case studies including BP, Oracle, UNAIDS, the NHS and Nationwide Building Society. The structure of the book guides the reader in an entertaining and informative way from the issues that arise when employing an outside consultant to resolve internal issues, through the author's unique and accessible tool, onto how to gain your objectives through assessment and implementation. The visual metaphor 'The River Diagram', is a tool designed and created in-house at BP's Knowledge Management Team headed up by the authors some 15 years ago that saved the company 2billion in total. The authors use this as part of their consultancy and have had continued success- see reviews below"--Provided by publisher.

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