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Nota di contenuto	Contents; Preface; About the authors; Acknowledgements; PART 1: KEY PRINCIPLES OF LEADERSHIP; 1. Different types of teams; 2. Role and responsibilities of team leaders; 3. Leadership styles and required attributes; PART 2: CREATING THE ENVIRONMENT TO MAKE IT WORK; 4. Continuous improvement; PART 3: PRACTICAL IMPLEMENTATION; 5. Operational management; 6. Recruitment and induction; 7. The art of motivation; 8. Giving and receiving feedback and the appraisal process; 9. Recognition and reward and the development of your team; 10. Team enablement/empowerment and delegation 11. Problem-solving activities/quality improvementPART 4:

COMMUNICATION STRATEGY; 12. Effective communication; 13. Breaking down inter-team/departmental barriers; 14. Handling conflict; PART 5: CAREER MANAGEMENT; 15. Planning for the future; References; Further reading; Index

Sommario/riassunto

An essential guide for engineers who are new to the role of leading a team. Packed with practical information, advice and case studies, this book not only presents you with the insights to get your team rapidly up to speed and working to their full potential, but also shows how to problem solve, and keep the team on track through turbulent times.