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Autore	Wyatt Ray
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Sommario/riassunto	This book will prove a unique source of information and instruction for anyone seeking to make better human-oriented policy, whether urban planner, business strategist, or manager in the field of education, health or welfare. Ingeniously Wyatt has created two books in one: the main text covers the types of software package available: mainstream software, peripheral software, innovative software, frontier software;

the lessons generated from the software are outlined in lesson boxes.
Readers can use the text alone to familiarize themselves with the
computer packages or read the boxes only, o
