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Titolo	ACM/IFIP/USENIX Middleware 2016 : December 12-16, 2016, Trento, Italy // general chair, Gian Pietro Picco
Pubbl/distr/stampa	New York : , : ACM, , 2016
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2. Record Nr.	UNINA9911001464303321
Autore	North Klaus
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ISBN	3-031-87650-4
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Descrizione fisica	1 online resource (425 pages)
Collana	Springer Texts in Business and Economics, , 2192-4341
Altri autori (Persone)	KumtaGita
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Nota di contenuto

1. Towards a Digitally Enabled Knowledge Society -- 2. Knowledge in Organisations -- 3. Organisational Forms to Leverage Knowledge -- 4. Knowledge Work(ers) in the Digital Age -- 5. Strategies for Managing Knowledge -- 6. Context Specific Knowledge Management Strategies -- 7. Measuring and Safeguarding Intellectual Capital -- 8. How to Put Knowledge Management into Practice.

Sommario/riassunto

This textbook on knowledge management draws on the authors' more than thirty years of research, teaching, and consulting experience. The first edition of this book brought together European, Asian, and American perspectives on knowledge-based value creation; The second edition included digital transformation's impact on knowledge work and management. This third edition features substantial updates to all chapters, reflecting the implications of digital technology on knowledge work and knowledge management with special reference to Artificial Intelligence. In particular, it addresses three new topics: blending human and machine intelligence, critical thinking, and ethical use of knowledge, and managing knowledge for sustainable development. The book is intended not only for academic education but also as an essential guide for managers, consultants, trainers, coaches, and all those engaged in business, public administration, or non-profit work who are interested in learning about organizations in a knowledge economy. Given its wealth of case studies, examples, questions, exercises, and easy-to-use knowledge management tools, it offers a true compendium for understanding and implementing knowledge management initiatives.