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Sommario/riassunto	This book gives depth to these crucial questions. It explains and illustrates the experiences and professional capacities we must acquire to become good at what we do. The entry point is project management, and this entry point is used to define what, in general, makes us become good professionals. The book shows that our professional capacity is so much more than our technical abilities and that becoming a true professional today is defined by three key factors: Our ability to accumulate relevant professional reference points and contexts; Our ability to juggle technical, people, power, and unforeseen professional agendas; Our ability to memorize our experiences in useful mental models.