

1. Record Nr.	UNINA9910984690503321
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Titolo	Business Process Management Cases Vol. 3 : Implementation in Practice // edited by Jan vom Brocke, Jan Mendling, Michael Rosemann
Pubbl/distr/stampa	Cham : , : Springer Nature Switzerland : , : Imprint : Springer, , 2025
ISBN	9783031807930 3031807936
Edizione	[1st ed. 2025.]
Descrizione fisica	1 online resource (291 pages)
Altri autori (Persone)	MendlingJan RosemannMichael
Disciplina	658.4038
Soggetti	Information technology - Management Business information services Application software Industrial organization Strategic planning Leadership Business Process Management Business Information Systems Computer and Information Systems Applications Organization Business Strategy and Leadership
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Nota di contenuto	The Four Challenges of Making BPM a Reality -- Leveraging process mining to optimize internal employee mobility strategies -- The Reality Behind the Theory Process Mining in Action -- The Smart Vending Cabinet Leveraging the Industrial Internet of Things for Business Process Improvement -- Detecting and Mitigating the Event Log Mutability Problem at the Dutch Employee Insurance Agency -- From Process Mining to Thinking Assistants in Logistics -- Process Mining in Textile Production Insights from Penn Textile Solutions -- Adopting the Internet of Things -- Towards User Oriented Process Mining A Collaborative Approach to Minimize Late Payments in Accounts Payable

Process -- Deploying Predictive Models for a Process Aware Decision Support System -- Toward a Process Centered Organization The Operational Excellence Journey at Getzner -- Towards the full application of BPM The case of the Brazilian coffee cooperative Cooxupe -- Digitization at VBL with Bitkoms Maturity Model Digital Processes.

Sommario/riassunto

Business Process Management (BPM) is at a pivotal moment as new opportunities and demands emerge. On the one side, Artificial Intelligence and process mining facilitate entirely new process design and analysis options. On the other hand, organizations are tasked to ensure their business processes are also sustainable, responsible and explainable. In light of this fast moving context, insights into the actual practice of BPM have become indispensable points of reference. The BPM Cases Volume 3 adds 16 new cases to the existing 53 cases from Volumes 1 and 2, bringing the case collection to a total of 69 cases from many well-known organizations across industries and around the world. The focus of Volume 3 is on the return on BPM, its operationalization in light of constraints (e.g., data inaccuracies), scaling BPM across an organization and how to blend BPM into unique cultural settings. The cases show among others how to apply process mining to generate business value and how data-led BPM ensures evidence-based ways to manage processes.
