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Note generali	"A Gower book"--Cover. First published 2003 by Gower Publishing.
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Nota di contenuto	1. Introduction -- 2. The past -- 3. The future -- 4. The present -- 5. The rationale -- 6. Building a bridge to e-government -- 7. Working across agencies -- 8. Sources of advice and influence -- 9. Funding -- 10. E-government technologies -- 11. Creating the blueprint -- 12. Scenarios -- 13. A blueprint for construction.
Sommario/riassunto	The Government's e-envoy promised in a recent FT article that 'public services will be on-line by 2005 target'. By the end of 2002 taking these services online will have cost £3 billion. The task involved is huge, both in terms of human and IT resources. Implementing e-Government is a 'must-have' guide to consultants and civil servants charged with the process. Gloria Evans provides advice and background for addressing the issues at hand and provides the key building blocks for planning, designing and implementing a workable strategy. The book includes: ¢ A comparison of the where we were, where we are now and where we need to get to; ¢ An explanation of each of the key drivers behind the process; ¢ A detailed model of the building blocks needed; ¢ Guidance on how to work across departments and agencies; ¢ An overview of the various sources of advice and influence; ¢ An explanation of the main e-Government technologies; ¢ A step-by-step blueprint for planning and implementing the process from scratch. The

main text uses a working medical services case study to illustrate how the outcomes of the various stages might be seen and measured and there is a set of 11 scenarios which put the e-Government process into a range of contexts.
