

1. Record Nr.	UNINA9910790073803321
Titolo	Making work visible : ethnographically grounded case studies of work practice // edited by Margaret H. Szymanski, Jack Whalen [[electronic resource]]
Pubbl/distr/stampa	Cambridge : , : Cambridge University Press, , 2011
ISBN	1-139-06321-9 1-107-21376-2 1-283-11241-8 9786613112415 1-139-07548-9 0-511-92136-5 1-139-06972-1 1-139-07774-0 1-139-08003-2 1-139-08230-2
Descrizione fisica	1 online resource (xxvii, 374 pages) : digital, PDF file(s)
Collana	Learning in doing : social, cognitive and computational perspectives
Classificazione	SOC026000
Disciplina	331.25/6
Soggetti	Organizational learning Knowledge management Human engineering Work - Social aspects
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Title from publisher's bibliographic system (viewed on 05 Oct 2015).
Nota di contenuto	Work practice and technology: a retrospective / Lucy Suchman -- Engineering investigations: what is made visible in making work visible? / Wes Sharrock and Graham Button -- Uncovering the unremarkable / Peter Tolmie -- Work practices to understand the implications of nascent technology / Françoise Brun-Cottan and Patricia Wall -- Tokyo to go: using field studies to inform the design of a mobile leisure guide for Japanese youth / Diane J. Schiano and Victoria Bellotti -- Exploring documents and the future of work / Jennifer Watts-Perotti, Mary Ann Sprague, Patricia Wall, Catherine McCorkindale, Lisa Purvis, and

Gabriele McLaughlin -- New ways of working: the implications of work practice transitions / Mary Ann Sprague, Nathaniel Martin, and Johannes A. Koomen -- Behind the scenes: the business side of medical records / Nathaniel Martin and Patricia Wall -- Seeing the right colour: technical and practical solutions to the problem of accurate colour reproduction in the digital print industry / Tommaso Colombino, David Martin, Jacki O'Neill, Mary Ann Sprague, Jennifer Watts-Perotti, Jutta Willamowski, Frederic Roulland, and Antonietta Grasso -- Integrated customer service: re-inventing a workscape / Jack Whalen and Marilyn Whalen -- Interactions at a reprographics store / Erik Vinkhuyzen -- Ethnography-inspired technology for remote help-giving / Jacki O'Neill, Peter Tolmie, Stefania Castellani, Antonietta Grasso, and Frederic Roulland -- Sign of the times at the department store: replacing paper with electronic signs / Johannes A. Koomen -- Communal knowledge sharing: the EUREKA story / Jack Whalen and Daniel G. Bobrow -- Designing document solutions for airline maintenance advisories / Patricia Wall and Johannes A. Koomen -- Transforming information system design: enabling users to design / Yutaka Yamauchi -- Rethinking how projects are managed: meeting communication across the organizational hierarchy / Erik Vinkhuyzen and Nozomi Ikeya -- Fujitsu learned ethnography from PARC: establishing the social science center / Koji Kishimoto with a preface by Jack Whalen -- The work practice center of excellence / Luke Plurkowski, Margaret H. Szymanski, Patricia Wall, and Johannes A. Koomen -- Transferring ethnographic competence: personal reflections on the past and future of work practice analysis / Brigitte Jordan.

Sommario/riassunto

In the 1970s, Xerox pioneered the involvement of social science researchers in technology design and in developing better ways of working. The Xerox legacy is a hybrid methodology that combines an ethnographic interest in direct observation in settings of interest with an ethnomethodological concern to make the study of interactional work an empirical, investigatory matter. This edited volume is an overview of Xerox's social science tradition. It uses detailed case studies showing how the client engagement was conducted over time and how the findings were consequential for business impact. Case studies in retail, production, office and home settings cover four topics: practices around documents, the customer front, learning and knowledge-sharing, and competency transfer. The impetus for this book was a 2003 Xerox initiative to transfer knowledge about conducting ethnographically grounded work practice studies to its consultants so that they may generate the kinds of knowledge generated by the researchers themselves.

2. Record Nr.	UNINA9910973559203321
Titolo	International perspectives : the future of nonhuman primate resources : proceedings of the workshop held April 17-19, 2002 // Institute for Laboratory Animal Research, National Research Council of the National Academies
Pubbl/distr/stampa	Washington, D.C., : National Academies Press, c2003
ISBN	9786612081521 9780309167154 0309167159 9781282081529 1282081527 9780309526630 0309526639
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Descrizione fisica	1 online resource (262 p.)
Disciplina	636.98
Soggetti	Primates as laboratory animals Animal rights
Lingua di pubblicazione	Inglese
Formato	Materiale a stampa
Livello bibliografico	Monografia
Note generali	Description based upon print version of record.
Nota di bibliografia	Includes bibliographical references.
Nota di contenuto	""Use of Nonhuman Primates in Biomedical Research in India: Current Status and Future Prospects--A. J. Rao, PhD""""Initiative for Primate Resources, Biomedical Research, and Conservation in Nepal--Mukesh K. Chalise, PhD, MSc""; ""Chinese Primate Status and Primate Captive Breeding for Biomedical Research in China--Zhiyong Fan, MS, and Yanling Song""; ""The Breeding of Naturally Occurring B Virus-free Cynomolgus Monkeys (Macaca fascicularis) on the Island of Mauritius--Mary Ann Stanley, BSc"" ""Primates for 21st Century Biomedicine: The St. Kitts Vervet (Chlorocebus aethiops, SK)--Frank Ervin, MD, and Roberta Palmour"""" Session 1: Panel Discussion""; ""Session 2 Conservation and Supply, Part 2""; ""Nonhuman Primates in Preclinical Research: The EU Situation--Gerhard Hunsmann, MD""; ""Providing Investigators and Vaccine Producers with Laboratory Primates in the Russian Federation--Boris A.

Lapin, PhD, MD"; "Nonhuman Primate Resource Needs: A Moving Target--Jerry Robinson, PhD, and Greg Beattie, MSc, D.A.B.T." "Center for the Breeding and Conservation of Primates of the Peruvian Primatology Project--Enrique Montoya, DVM""Session 2: Panel Discussion"; "Session 3 Nutrient Requirements of Nonhuman Primates"; "Nutrient Requirements of Nonhuman Primates--Committee on Animal Nutrition, Board on Agriculture and Natural Resources, NRC"; "Session 4 Genetics"; "Nonhuman Primates in Genetic Research on Common Diseases--John L. VandeBerg, PhD, and Sarah Williams-Blangero, PhD" "Genetic Considerations in the Management of Captive Nonhuman Primates--Sarah Williams-Blangero, PhD, and John L. VandeBerg, PhD""Influence of MHC Gene Products on Immune Control of AIDS Virus Infection: Consideration for Use in Nonhuman- Primate Resources--Thomas C. Friedrich, BS, and David I. Watkins, PhD"; "Indian- and Chinese-origin Rhesus Macaques for AIDS-related Research: Comparison of Vaginal Transmission Efficiency of Simian Immunodeficiency Virus (SIV), Viral Loads, and Virusspecific Antibody Responses--Marta L. Marthas, PhD, Ding Lu, M. C. T. Pened" "Session 4: Panel Discussion"

Sommario/riassunto

The future of nonhuman primate (NHP) resources is a concern of scientists, veterinarians, and funding authorities. An April 2002 workshop brought participants from all over the world to discuss various aspects of the issue such as current shortfalls and excesses in NHP breeding and exportation programs, the status of breeding and conservation programs internationally, the development of specific pathogen-free colonies, difficulties in transporting NHP, and challenges in the management of NHP colonies.
