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Sommario/riassunto

Olmstead writes from an open systems perspective-a viewpoint of
 organizations that adapt quickly to turbulent, uncertain business
 environments-offering an integrated, understandable, and highly
 practical way to analyze, assess, and improve organization
 performance. He demonstrates how organizations actually function,
 and shows how they can identify and overcome obstacles by creating
 organizational competence-the critical elements that give
 organizations the ability to perform effectively in the modern business
 world. Upper level students, scholars, and teachers will find Olmstead's
 book an important addition to their academic reading lists. For
 practitioners, particularly those in rapid response organizations, this

book will be an indispensable aid in the struggle to keep their organizations up to date and abreast of the competition.
