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Conflict; Who is the Boss? Behavioural Guidance for the Practitioner in Complex Capacity-Development Settings: Joe McMahon; 7. Whose Values Count?; Voice, Values and Exclusion in Capacity-Development Processes: Experiences from India: Rajesh Tandon
 8. Organization Development as a Source Riding the Pendulum between 'Clocks' and 'Clouds': The History of OD and Its Relation to CD: Ingrid Richter; 9. 'Reading' Situations; Looking to See the Whole: Catherine Collingwood; 10. Dialogue; The Place of Dialogue in Capacity Development: Marianne Bojer; Part III: Working with Connections: Introduction to Part III; 11. Institutions, Power and Politics; Looking for Change Beyond the Boundaries, the Formal and the Functional: Niles Boesen; 12. Public Accountability
 Capacity is Political, Not Technical: The Case of HakiElimu in Promoting Accountability in Education in Tanzania: Rakesh Rajani
 13. The Micro-Macro Gap; Bridging the Micro-Macro Gap: Gaining Capacity by Connecting Levels of Development Action: Jan Ubels, Rinus van Klinken and Hendrik Visser; 14. Working with Value Chains; Using Multi-Stakeholder Processes for Capacity Development in an Agricultural Value Chain in Uganda: Duncan Mwesige; 15. Engaging with Community-based Organizations; Lessons from Below: Capacity Development and Communities: Schirin Yachkaschi; 16. Leadership Development
 Leadership, the Hidden Factor in Capacity Development: A West African Experience: Brigitte Dia and Jan Willem Eggink
 17. Knowledge Networking; Learning Together: Knowledge Networks in Capacity Development Initiatives: Geoff Parcell; Part IV: Improving on Results; 18. Measuring Capacity Development; Combining the 'Best of Two Worlds' in Monitoring and Evaluation of Capacity Development: David Watson; 19. Time Matters; Effective Capacity Development: The Importance of Connecting Time Frames: Heinz Greijn and Alan Fowler; 20. Self-Reflection
 Monitoring and Evaluation for Personal Learning: Bruce Britton

Sommario/riassunto

The international development community invests billions of dollars to improve organisational capacity. But real-life practice is poorly understood and undervalued as a distinct professional domain. Written by practitioners, this innovative publication is designed to make capacity development more professional and increasingly effective in achieving development goals.

Accountability and Learning
 Advisers' Roles
 Capacity Development Market?
 Dialogue
 Engaging with Community
 Based Organizations
 Institutions, Power and Politics
 Knowledge
 Networking
 Leadership
 Development
 Measuring Capacity
 Development
 Micro-Macro Gap
 Multiple Dimensions
 Multiple Actors
 Multiple Levels
 Organizational Development as a Source
 Ownership, Authority and Conflict
 Part I: Perspectives on Capacity
 Part II: Establishing Your Practice
 Part III: Working with Connections
 Part IV: Improving on Results
 Part V: Looking Ahead

Practical illustrations draw on experiences from the civic, government and private sectors. A central theme is to understand capacity as more than something internal to organisations. This book shows how capacity also stems from connections between different types of actor and the levels in society at which they operate. Public Accountability
 Published with SNV
 'Reading' Situations
 Self-Reflection
 Taking Stock
 The content is crafted for a broad audience of practitioners in capacity development: consultants, managers, front-line workers, trainers, facilitators, leaders, advisors, programme staff, activists, and funding agencies.

Thematic and Change Expertise
 Time Matters
 What Next?
 Whose Values Count?
 Working with Value Chains.

