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Operating to a budget; Financial delegation; Organization and structure; Financial responsibility; Incentives; Year on year comparisons; Business strategy; Summary; Addendum: Defaults, penalties and control; Chapter 7 Hotels: the leisure experience; A Role Model; Local authority hotels; The Harperley Hotel; Hotel management principles; The Great Western Royal Hotel; Summary; Addendum: Service standards in hotels; Chapter 8 Catering and subcontracting; Subcontracting; Arranging subcontracts; Catering as a subcontract; Catering management; Trading reports; Profit or loss
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Sommario/riassunto

Concise and thoroughly detailed Managing Sport and Leisure Facilities is a clean operating guide to leisure management by contract, providing expert advice for both contractor and client. The author includes extracts from the relevant legislation and tender documents, and shows you how to submit a winning tender. He provides guidance on how to carry out customer surveys and also covers special items such as operating leisure facilities in hotels and sub-contracting catering services.
